

Warranty



WoodMaster AFS1100 Warranty
NORTHWEST MANUFACTURING, INC.
600 Polk Ave. SW – Red Lake Falls, MN 56750
Toll free (800) 932-3629 or (218) 253-4328

Five Year Warranty on Fire Drum and Water Jacket

Northwest Manufacturing, Inc. of Red Lake Falls, MN 56750 warrants material and labor on any defects in workmanship on the fire drum and water jacket for a period of five (5) years from the purchase date to the original owner only. If there is a leak in your properly delivered and installed WoodMaster Plus furnace in the first year, WoodMaster will replace the furnace at no cost to the original owner. (A leak means; a leak in the firebox or water jacket.) Northwest Manufacturing, Inc. will not be responsible for environmental conditions we cannot control.

This warranty is limited to defective parts – repair and/or replacement only, and excludes and incidental and consequential damages connected therewith. Northwest Manufacturing, Inc. is not responsible for replacement of water, water treatment, antifreeze, costs of transportation, or shipping charges. On sight service work will be offered to you. Please call Northwest Manufacturing, Inc. for current non-warranty rates.

WARNING: Northwest Manufacturing, Inc. **will not** warranty the inside of fire drum due to ash corrosion. Rotation of ashes must be taken care of as displayed on the maintenance list, located on the side of the furnace. The fire drum must be completely cleaned of all ashes and creosote a minimum of two (2) times per year, preferably half way through the heating season and immediately after the heating season. The chimney must be covered when the furnace is not in use. If antifreeze is not being used the water jacket must be drained and flushed yearly after each heating season. After the furnace has been drained, immediately refill completely and treat with new boiler treatment.

Two Year Warranty on Electrical Components – Parts and Labor

Northwest Manufacturing, Inc. warrants to the original owner only, any electrical components in the furnace that is defective during normal usage for a period of two (2) years from the date of purchase. Parts will be replaced on an even exchange basis. Your dealer may charge you for a service call to do warranty work.

These warranties apply only if the device is installed and operated as defined in the Owner's Manual.

WoodMaster outdoor furnaces are not intended to be the only source of heat; therefore a backup system should be in place to prevent any damage caused by lack of heat.

Additional Components Warranty Guidelines

Northwest Manufacturing, Inc. will warranty for a period of one (1) year, any factory defects or breakage of the twin high temp augers, located in the fire pot of the furnace itself. These items are a consumable item and in the case of normal wear are the responsibilities of the owner to replace as is necessary.

Northwest Mfg. Inc. will warranty all bushings, chains, and sprockets on the WoodMaster Plus for a period of one (1) year.

Northwest Mfg. Inc. will warranty the fire pot for a period of two (2) years.

Parts will be replaced on an even exchange basis. Your dealer may charge you for a service call to do warranty work.

Damage caused by abuse, accidents, improper installation, overheating, corrosion, freezing or negligence will not be covered under warranty. Damage caused by burning flammable materials (such as petroleum products) will not be covered under warranty.

Antifreeze – Only nontoxic antifreeze is acceptable. Antifreeze will break down over a period of time and therefore should be tested annually. Always dispose of antifreeze by state and local codes. Loss of antifreeze under any condition will not be covered.

How to file a claim – ANY CLAIM UNDER THIS WARRANTY **MUST** BE MADE TO YOUR DEALER.