

# WARRANTY

When you purchase heating equipment manufactured by Glenwood Heaters, LLC, you, the original owner, receive a twenty (20) year warranty against rust through or failed welds. The obligation of Glenwood Heaters, LLC is limited to exchanging or replacing defective parts with new or remanufactured parts at the option of Glenwood Heaters, LLC, or repairing the defective part. Said decision as to which option should be exercised to be at the sole discretion of Glenwood Heaters, LLC. You will be responsible for paying the cost of shipping and handling.

This warranty and the provisions contained hereunder are extended only to the original owner, and do not transfer to subsequent owners of heating equipment manufactured by Glenwood Heaters, LLC. This warranty is void as to any part of the heating equipment which has been damaged by owner or any other individual once the equipment is in possession of the owner. This warranty is void whether damage was caused by misuse, accident, negligence in operation or maintenance, improper self-help attempt to repair, etc.

Additionally, this warranty does not extend to the product unless the product was installed pursuant to the installation procedure outlined in the owner's manual. The warranty on all other parts of the heating equipment expires one (1) year from the date of purchase of the product by the original owner, but this warranty does not apply or extend to any specific parts excluded from coverage below.

This warranty is in lieu of all other warranties, express or implied, including the warranty of merchantability and all other obligations and liability of Glenwood Heaters, LLC. Glenwood Heaters, LLC neither assumes nor authorizes any person to assume for Glenwood Heaters, LLC any other liability in connection with sales or installation of the heating equipment.

**EXCLUSION: THIS WARRANTY DOES NOT APPLY OR EXTEND TO THE PAINT, THE GRATES, AND THE HEAT EXCHANGER.**

This warranty does not cover service calls that are related to problems caused by faulty installation, misuse or to change the original set-up of the product. The warranty does not cover unauthorized modifications of the product nor does it cover service calls to replace or repair any portion of the heating system unless that part of the heating system has shown to be defective under normal recommended maintenance and use of the heating equipment.



## DETACH AND MAIL IMMEDIATELY

**PLEASE PRINT OR TYPE ALL INFORMATION**

Purchaser's Name: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Date Purchased: \_\_\_\_\_ Model: \_\_\_\_\_

Serial No. \_\_\_\_\_

Dealer's Name: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_