



# Classic™ I2450M Wood Fireplace Insert

## Owners & Installation Manual



www.regency-fire.com  
French Manual: <http://ow.ly/Zvzjy>  
Manuel en Français: <http://ow.ly/Zvzjy>

MODEL: I2450M

Tested & listed by:



*Installer:* Please complete the details on the back cover  
and leave this manual with the homeowner.  
*Homeowner:* Please keep these instructions for future reference.

Thank-you for purchasing a  
**REGENCY FIREPLACE PRODUCT.**

The pride of workmanship that goes into each of our products will give you years of trouble-free enjoyment. Should you have any questions about your product that are not covered in this manual, please contact the **REGENCY DEALER** in your area.

**"This wood heater has a manufacturer set minimum low burn rate that must not be altered. It is against federal regulations to alter this setting or otherwise operate this wood heater in a manner inconsistent with operating instructions in this manual." Failure to follow the manual details can lead to smoke and CO emissions spilling into the home. It is recommended to have monitors in areas that are expected to generate CO such as heater fueling areas.**

**"U.S. ENVIRONMENTAL PROTECTION AGENCY Certified to comply with 2020 particulate emission standards using cord wood." Tested & listed to ASTM E3053. Model Regency I2450M 1.4 g /hr.**

"This manual describes the installation and operation of the Regency I2450M wood heater. This heater meets the 2020 U.S. Environmental Protection Agency's cord wood emission limits for wood heaters. Under specific test conditions this heater has been shown to deliver heat at rates ranging from 14,200 Btu/hr. to 34,660 Btu/hr." Efficiency is determined using the B415 method resulting in lower and higher heat values. This heater generates the best efficiency when operated using well-seasoned wood and installed in the main living areas where the majority of the chimney is within the building envelope. "

It is against federal regulation to operate this wood heater in a manner inconsistent with operating instructions in this manual, or if elements are deactivated or removed."

**CAUTION: BURN UNTREATED WOOD ONLY. OTHER MATERIALS SUCH AS WOOD PRESERVATIVES, METAL FOILS, COAL, PLASTIC, GARBAGE, SULPHUR OR OIL MAY DAMAGE THE HEATER.**

"This heater is designed to burn natural wood only. Higher efficiencies and lower emissions generally result when burning air dried seasoned hardwoods, as compared to softwoods or to green or freshly cut hardwoods."

**DO NOT BURN:**

- Treated wood
- Coal
- Garbage
- Cardboard
- Solvents
- Colored Paper
- Trash
- **Lawn clippings or yard waste**
- **Materials containing rubber including tires**
- **Materials containing plastic**
- **Waste petroleum products , paints or paint thinners or asphalt products**
- **Materials containing asbestos**
- **Construction or demolition debris**
- **Railroad ties**
- **Manure or animal remains**
- **Saltwater driftwood or other previously salt water saturated materials**
- **Unseasoned wood**
- **Paper products, cardboard, plywood or particle board. The prohibition against burning these materials does not prohibit the use of fire starters made from paper, cardboard, saw dust, wax and similar substances for the purpose of starting a fire in a wood heater.**

Burning these materials may result in release of toxic fumes or render the heater ineffective and cause smoke.

**The authority having jurisdiction (such as Municipal Building Department, Fire Department, Fire Prevention Bureau, etc.) should be consulted before installation to determine the need to obtain a permit.**

This unit must be connected to either a listed factory built chimney suitable for use with solid fuels and conforming to, ULC629 in Canada or UL-103HT in the United States of America. or code approved masonry chimney with flue liner.

I2450M is tested and certified to ULC-S628-93 (R1997) and UL1482-2011 (R2015).

**SAVE THESE INSTRUCTIONS**



919-874

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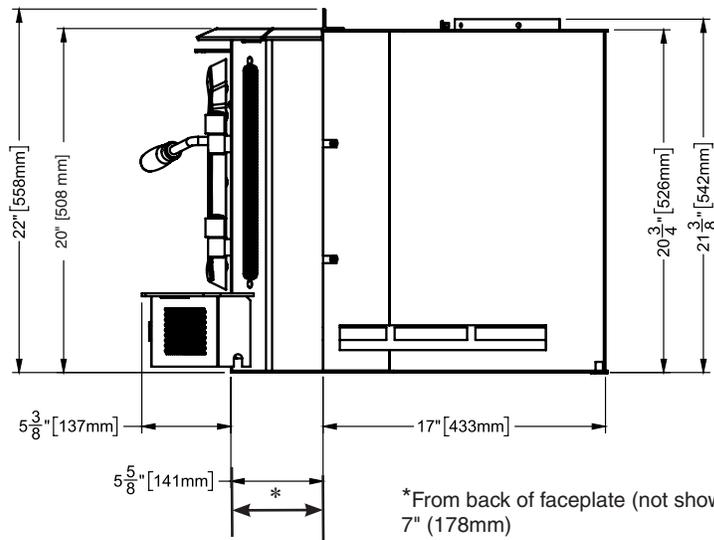
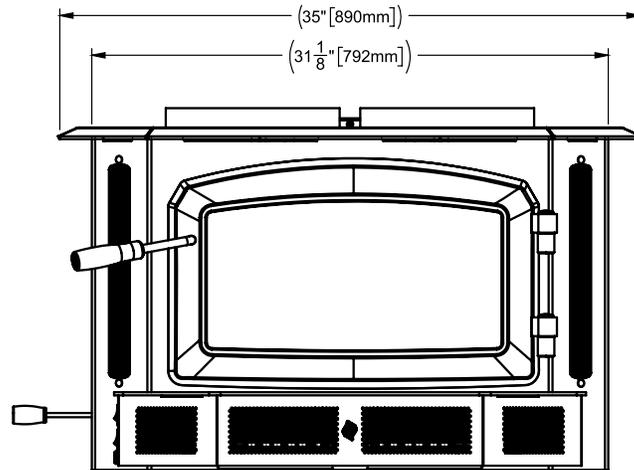
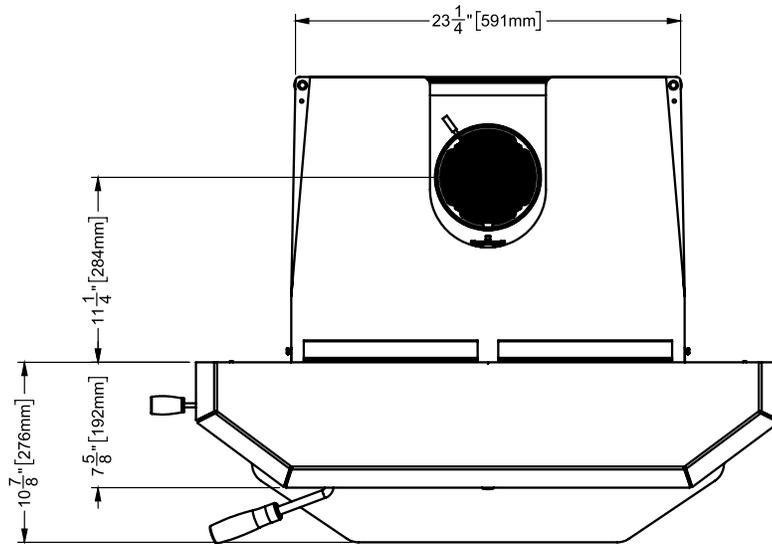
**warranty**

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**CAUTION:** To avoid burns or wood splinters, when opening/closing the fuel door or adding wood to the fire, You should always wear appropriate protective gloves to protect your hands from the heat being emitted from this fireplace.

**ALL PICTURES / DIAGRAMS SHOWN THROUGHOUT THIS MANUAL ARE FOR ILLUSTRATION PURPOSES ONLY. ACTUAL PRODUCT MAY VARY DUE TO PRODUCT ENHANCEMENTS.**





Regency Inserts are constructed with the highest quality materials and assembled under strict quality control procedures that insure years of trouble free and reliable performance.

It is important that you read this manual thoroughly and fully understand the safe installation and operating procedures. The more you understand the way your Regency Insert operates, the more enjoyment you will experience from knowing that your unit is operating at peak performance.

### Before Installing Your Insert

1. Please read this entire manual before you install and use your new wood insert. Failure to follow instructions may result in property damage, bodily injury or even death. Install and use only in accordance with manufacturer's installation and operating instructions.
2. Check your local building codes - Building Inspection Department. You may require a permit before installing your insert. Be aware that local codes and regulations may override some items in the manual.

**WARNING: Careless installation is the major cause of safety hazard. Check all local building and safety codes before installation of unit.**

3. Notify your home insurance company that you plan to install a fireplace insert or hearth heater.
4. Your fireplace insert is heavy and requires two or more people to move it safely. The insert can be badly damaged by mishandling.
5. If your existing fireplace damper control will become inaccessible once you have installed your Regency Insert, you should either remove or secure it in the open position.
6. Inspect your fireplace and chimney prior to installing your insert to determine that it is free from cracks, loose mortar or other signs of damage. If repairs are required, they should be completed before installing your insert. Do not remove bricks or mortar from your masonry fireplace.
7. **Do not connect the insert to a chimney system servicing another appliance or an air distribution duct.**

### Chimney Specifications

Before installing, check and clean your chimney system thoroughly. If in doubt about its condition, seek professional advice. Your Regency Insert is designed for installation into a masonry fireplace that is constructed in accordance with the requirements of "The Standard for Chimneys, Fireplaces, Vents, and Solid Fuel Burning Appliance", N.F.P.A. 211, the National Building Code of Canada, or the applicable local code requirements.

The appliance, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the National Electrical Code, ANSI/NFPA 70, or the Canadian Electrical code, CSA C22.1.

Regency Inserts are designed to use either a 5.5" (140mm) or 6" (152mm) flue.

A continuous liner is required from the unit to the cap.

### Requirements for Installing Solid-fuel Inserts in Factory-built Fireplaces.

1. The insert must be tested and meet the requirements of UL 1482 (U.S.) and or ULC S628 (Canada) when tested in a masonry fireplace built per ULC S628.
2. The factory-built fireplace must be listed per UL 127 or ULC S610.
3. Clearances obtained from the masonry fireplace tests are also relevant for installation in factory-built fireplaces.
4. Installation must include a full height listed chimney liner type HT requirements (2100 degree F.) per UL 1777 (U.S.) or ULC S635 (Canada). The liner must be securely attached to the insert flue collar and the chimney top, a continuous full liner.
5. Means must be provided to prevent room air passage to the chimney cavity of the fireplace. This may be accomplished by sealing the damper area around the chimney liner, or sealing the fireplace front.
6. Alteration of the fireplace in any manner is not permitted with the following exceptions;
  - a. external trim pieces which do not affect the operation of the fireplace may be removed providing they can be stored on or within the fireplace for re-assembly if the insert is removed.
  - b. the chimney damper may be removed to install the chimney liner.

7. Circulating air chambers (i.e. in a steel fireplace liner or metal heat circulator) shall not be blocked.
8. Means must be provided for removal of the insert to clean the chimney flue.
9. Inserts that project in front of the fireplace must be supplied with appropriate supporting means.
10. Installer must mechanically attach the supplied label to the inside of the firebox of the fireplace into which the insert is installed.

**WARNING:** This fireplace has been converted for use with a wood insert only and cannot be used for burning wood or solid fuels unless all original parts have been replaced, and the fireplace re-approved by the authority having jurisdiction."

In order for a solid-fuel insert to be certified for use in factory-built fireplaces, the above information must be clearly stated in the installation manual and appropriate markings. Final approval is contingent on the authority having jurisdiction.

### Wood Insert Specifications

Your fireplace opening requires the following minimum sizes:

**Height:** 21.5"  
**Width:** 25"  
**Depth:** 17"

Two faceplates are available to seal the fireplace opening:

<b>Standard</b>	<b>Oversize</b>
40" W x 30" H	48" W x 33" H

**Important:**

The blower to this appliance must be turned off anytime the fuel door is opened. Prior to turning the blower back on, ensure there are no embers near the blower which may have fallen onto the hearth when the fuel door was opened. Once the fuel door is closed, the blower may be turned back on.

**IMPORTANT:**

During the first few fires, a white film may develop on the glass front as part of the curing process. **The glass should be cleaned** or the film will bake on and become very difficult to remove. Use a non-abrasive cleaner and **NEVER** clean the glass while it is hot.

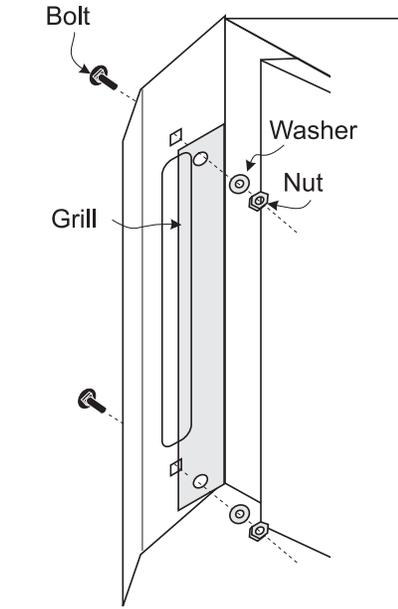
### Installing Your Insert

Your insert is very heavy and will require two or three people to move it into position. The insert can be made a little lighter by removing the cast iron door by opening it and lifting it off its hinges. Be sure to protect your hearth extension with a heavy blanket or carpet scrap during the installation.

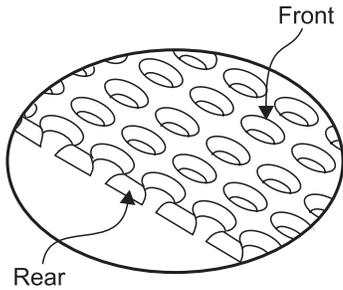
### Convection Grills

The black convection grills are pre-installed on this appliance.

If the optional nickel grills are being used, remove the black grills and position the nickel grill on the inside body face side and fasten using the bolts, washers and nuts provided (2 per side) as shown in the diagrams.



View from Rear of Insert



**Note:** The grill has a front and rear, the holes on the front side have rounded edges and the rear holes have flat edges.

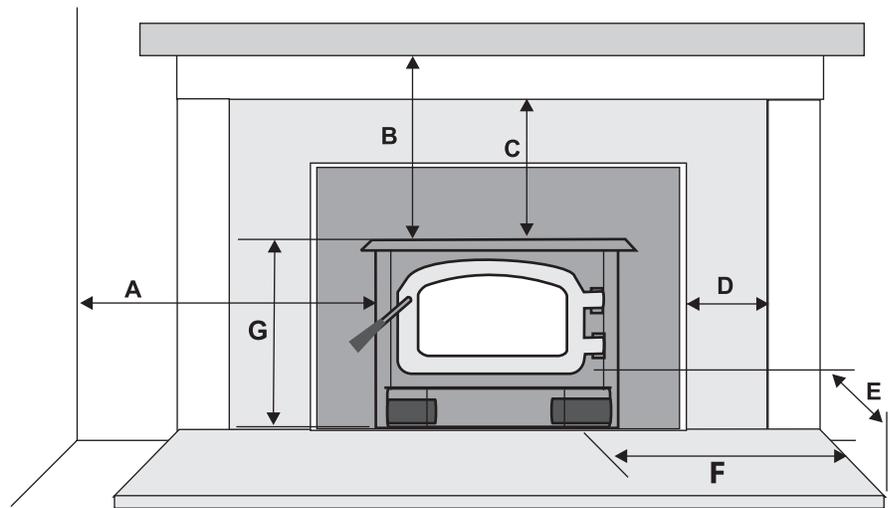
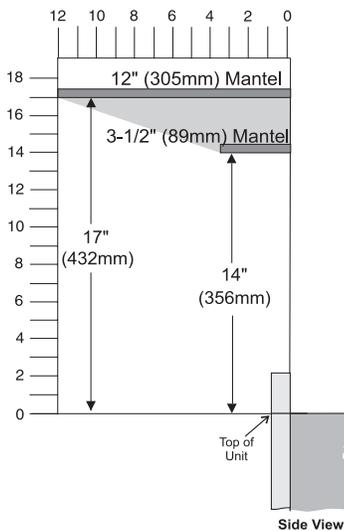
### Masonry And Factory Built Fireplace Clearances

The minimum required clearances to combustibles when installed into a masonry or factory built fireplace are listed below.

Unit I2450M	Adjacent Side Wall (to Side)  A	Mantle ** (to Top of Unit)  B	Top Facing (to Top of Unit)  C	Side Facing  D	Minimum Hearth Extension*  E	Minimum Hearth Side Extension*  F	To Top of Unit  G
	12" (305mm)	14"(356mm) for 3-1/2" (89mm) mantel  17"(432mm) for 12" (305mm) mantel	14" (356mm)	1/2"(13mm) to side surround	16" (406mm) USA  18"(457mm) Canada	8" (203mm)	20" (508mm)

Side and Top facing is a maximum of 1-1/2" (38mm) thick.

Note: If there is only a top facing and no side facing, refer to (B) mantle (to top of unit) clearance requirements.



Clearance diagram for installations

**CLEARANCES ARE CRITICAL**

\*\*Mantel can be installed anywhere in shaded area or higher using the above scale.

**Note: Ensure the paint that is used on the mantel and the facing is "heat resistant" or the paint may discolour.**

**\*Floor Protection**

Floor thermal insulation/protection with a R value of 1.4 is required if the unit is raised 0 - 2.5" (0-64mm) (measured from the bottom of the appliance).

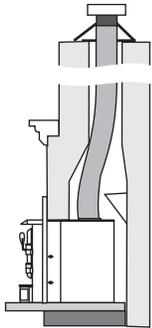
Thermal floor protection is not required when unit is raised greater than 2.5" (64mm) (measured from the bottom of the appliance).

Please check to ensure that your floor protection and hearth will meet the standards for clearance to combustibles. Your hearth extension must be made from a non-combustible material. Extending 16" for US and 18" for Canada—measured from the fuel loading door.

insert by directing the hot gases up the flue, but will also help increase the unit's efficiency and decrease creosote deposits in the chimney.

When a connected flue or liner is in use, the insert is able to "breathe" better by allowing a greater draft to be created. The greater draft can decrease problems such as, difficult start-ups, smoking out the door, and dirty glass.

Draft is the force which moves air from the appliance up through the chimney. The amount of



Full Flue Liner  
(No Cleanout Required)

draft in your chimney depends on the length of the chimney, local geography, nearby obstructions and other factors. Too much draft may cause excessive temperatures in the appliance and may cause damage. An uncontrollable burn or excessive temperature indicates excessive draft. Inadequate draft may cause back puffing into the room and plugging of the chimney. Inadequate draft will cause the appliance to leak smoke into the room through appliance and chimney connector joints. Ensure the heater is installed in areas that are not too close to neighbors or in valleys that would cause unhealthy air quality or nuisance conditions.

### Step-by-step Installation Into A Factory Built Fireplace

1. When installed in a factory built fireplace, a full stainless steel rigid or flexible flue liner is mandatory, for both safety and performance purposes. When a flue or liner is in use, the insert is able to breathe better by allowing a greater draft to be created. The greater draft can decrease problems such as, difficult start-ups, smoking out the door, and dirty glass.

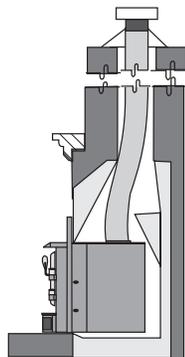
2. In order to position the flue liner, the existing rain cap must be removed from your chimney system. In most cases the flue damper should also be removed to allow passage of the liner.
3. In most cases opening the existing spark screens fully should give enough room for the insert installation. If it does not, remove and store.
4. If the floor of your fireplace is below the level of the fireplace opening, adjust the insert's levelling bolts to accommodate the difference. When additional shimming is required, use non-combustible masonry or steel shims.
5. Measure approximately the alignment of the flue liner with the position of the smoke outlet hole on the insert to check for possible offset. If an offset is required, use a proper stainless steel unit available with the chimney liner.
6. Once the above items have been checked, slide your insert into position after first positioning the flue liner and offset if required. (Re-install rain cap at completion of installation).

**NOTE: Refer to "Requirements for Installing Solid-fuel Inserts in Factory-built Fireplaces" section for the requirements for installing solid fuel inserts in factory built fireplaces.**

Prior to sliding your insert into its final position and attaching the connector or liner pipe, the faceplate side panel plates must be installed as follows:

Your fan should only be installed once the unit is in place in order to prevent any damage to the fan. To attach, follow the instructions provided with the fan.

1. Align the fan support with the offset clip on the bottom of the ashlip.
2. Slide the supports into the clips. The tension holding the clips in place may be adjusted by increasing or decreasing the offset spacing of the clips.



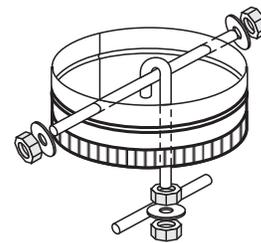
Flush Inserts

### Optional Flue Connector Kit

The Straight Flue Adaptor (Part #846-504) shown here, may be used to produce a secure connection between your flue connector and the insert collar. Detailed installation instructions are included with the kit.

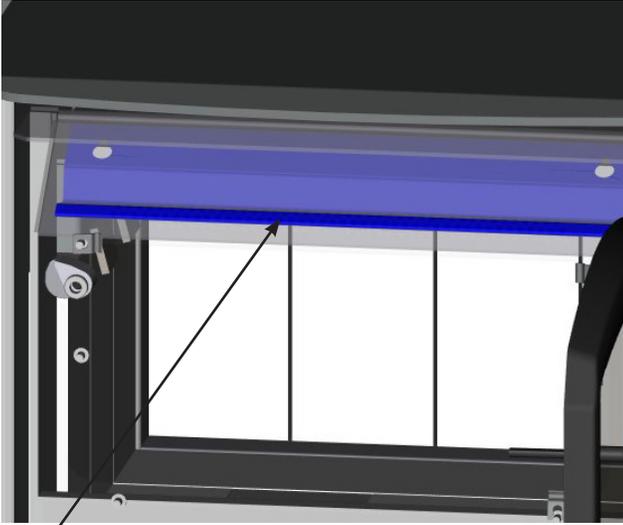
3. In most cases opening the existing spark screens fully should give enough room for the insert installation. If it does not, remove and store.
4. If the floor of your fireplace is below the level of the fireplace opening, adjust the insert's levelling bolts to accommodate the difference. When additional shimming is required, use non-combustible masonry or steel shims.
5. Measure approximately the alignment of the flue liner with the position of the smoke outlet hole on the insert to check for possible offset. If an offset is required, use a proper stainless steel unit available with the chimney liner.
6. Once the above items have been checked, slide your insert into position after first positioning the flue liner and offset if required. (Re-install rain cap at completion of installation).

The following may also be purchased separately if required to complete the install:  
 846-506 6" Flue Adapter 30 degree  
 846-508 6" Flue Adapter 45 degree  
 948-412/P 6" Flue Offset Adapter (offsets back 4")  
 846-527 Flue Connector Kit

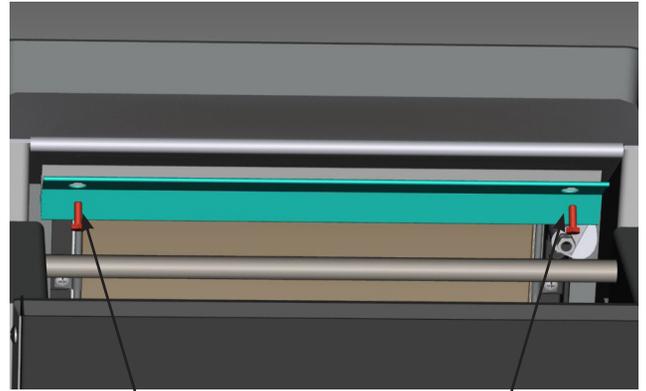


### Stainless steel smoke deflector Installation

The stainless steel smoke deflector is located in the upper front area of the firebox. The deflector is held in place with 2 bolts. Prior to the first fire, ensure deflector is seated properly and secured with 2 hand tightened bolts.



Smoke deflector      Smoke deflector is installed through the door opening in location shown in diagram

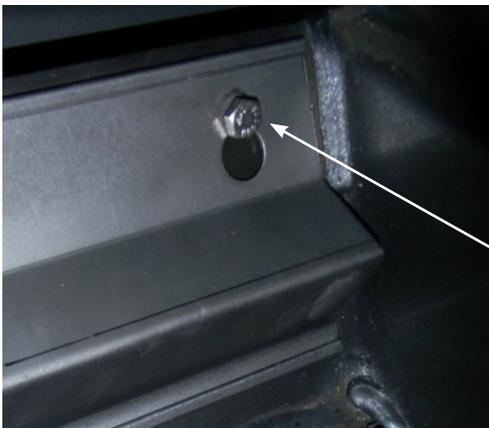


Smoke deflector installed with 2 bolts.

**Note:** This is a view from the back of the unit through the top.

To replace the deflector, loosen off both bolts and slide deflector upward and out. Install new deflector and hand tighten bolts. Ensure positive location of the deflector prior to hand tightening.

**WARNING:** Operation of the unit with out proper installation of smoke deflector will void warranty.



Ensure deflector is seated so bolts are situated at the top of the keyhole before tightening.

**Faceplate And Trim installation**

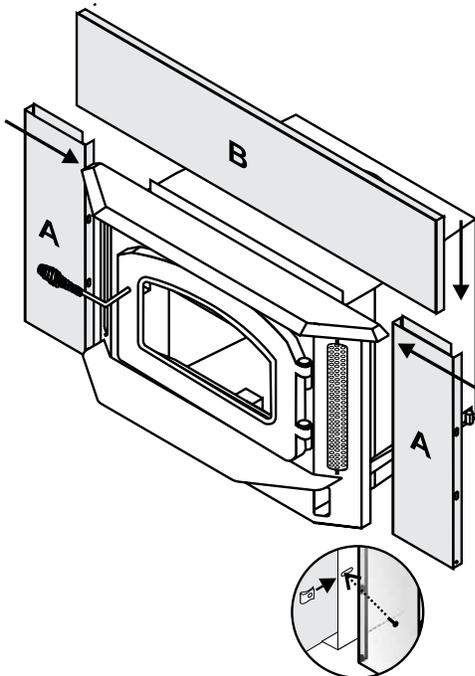
Your Faceplate kit contains:

- 1 Set Faceplate panel (top, left & right)
- 1 Set Trim (top, left, right)
- 2 pcs. insulation
- 4 spring nuts
- 4 1" screws
- 8 washers
- 2 screws - black
- 2 corner trim clips

Note: The Digital Monitor Operating Door tool Bracket and tool holder are supplied with the insert.

Prior to sliding your insert into its final position and attaching the connector or liner pipe, the faceplate must be installed as follows:

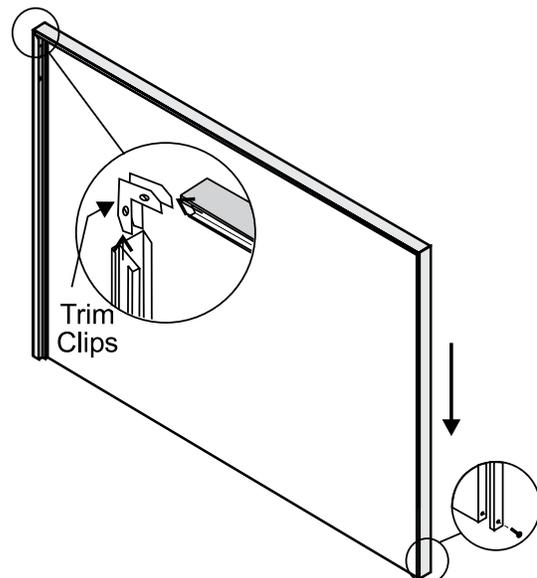
- 1) Slide the spring nuts (supplied) over the slots in the insert's side convection panels (the spring nuts may need to be squeezed with a pair of pliers first, to help them stay in position).
- 2) Screw the side faceplate panels, (item A in the diagram) one to each side. See diagram 1.



- 3) Using the top panel (item B - see diagram 1) as a gauge, check that the side panels are within approximately 1/4" of the overall width. If the difference is greater than this, use the supplied washers to attain the required width.
- 4) The unit may now be slid into final position and attached to the connection system.
- 5) Once connection is made, the insulation strips should be installed between the insert faceplates and the fireplace face.
- 6) The faceplate top may now be installed (with insulation strip behind) by aligning its brackets with the top flange on the side shields and the angle iron bar on the insert top.
- 7) The faceplate trim may be installed to the edge of the faceplate at this time. To permanently mount the trim, drill two 5/32" diameter holes through the trim and side panels and screw the trim to the panels using the gold plated screws provided.

**Note:** It may be easier to install the insulation, faceplate top and faceplate trim with the unit pulled slightly away from the fireplace face. If this is done, be very careful not to disturb the connector when shifting the unit to its final position.

- 8) Now that your insert is installed, check once more that all the clearances from the unit to any combustible materials are correct as listed earlier.



## flue collar removal and Installation

**List of Tools required:**

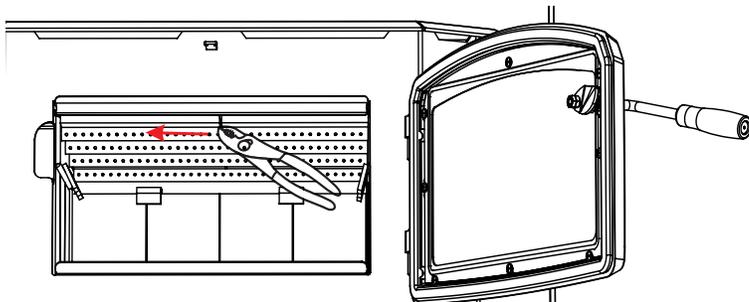
- Pull rod (supplied with unit)
- 1/2" socket / ratchet
- 3/8" open face wrench
- 7/16" socket / ratchet

**NOTE:** The removable flue collar is attached to the unit. If you need to remove the collar for ease of installation, please follow the below steps.

Note: unit in images may not be identical to the HI2450—but they depict the process.

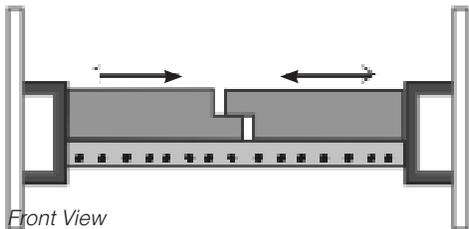
**SAFETY NOTE:** The insert is very heavy and will require two people to move it into position. The door and bricks can be removed to help. Be sure to protect your hearth extension with a heavy blanket or cardboard during the installation.

1. Allow the stove to burn out and cool down.
2. Remove stainless steel smoke deflector - See instructions in this manual.
3. Remove the front 2 secondary air tubes with pliers as shown below.

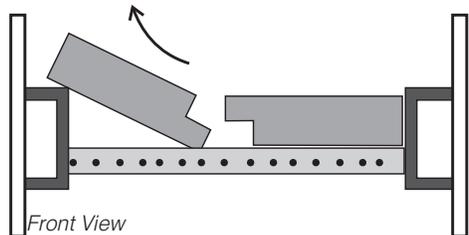


Note: F2500 shown

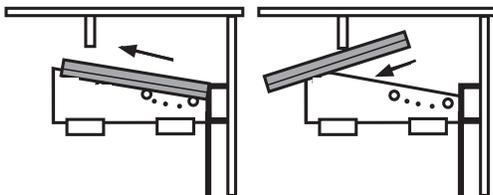
4. Remove baffles - push the baffles together and away from the side walls.



5. Lift the left baffle out from underneath the right baffle - then lift out. Remove the right baffle.



6. Manoeuvre the baffle above the air tube and slide out.



Side View

7. Take a 1/2" ratchet and remove the two bolts at back inside of the firebox. These bolts are used to secure the flue collar. Keep these and washers for re-install.



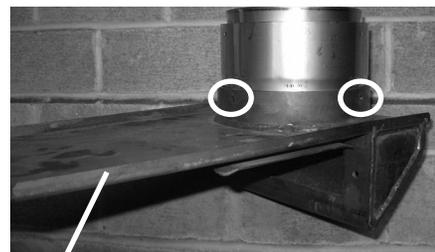
8. Slide collar off the unit.
9. Install flex liner into existing chimney as per liner manufacturer's specifications. See Diagram 1.



Diagram 1

Flex Liner

10. Secure the adaptor to the flex liner with three screws. Ensure the adaptor is level and aligned correctly. See Diagram 2.



Flue Adaptor

Diagram 2

11. Install the unit by first setting the rear of the unit into the fireplace. See Diagram 3. Ensure that the unit is centered in the existing fireplace and lined up with the flue adaptor.



Diagram 3

12. Slide the unit back until the flue adaptor is slightly engaged. At this point it is recommended to level the unit. This will keep the adaptor from binding.
13. Insert the provided pull rod through the hole in the top center of the unit. Secure the threaded end into the flue adaptor as shown in diagram 4. While sliding the unit into place pull on the rod to ensure that the flue adaptor is properly engaged. See Diagram 5. Double check the adaptor is seated properly and the pull rod in the firebox, locate the two holes lined up to the two holes on the adaptor.

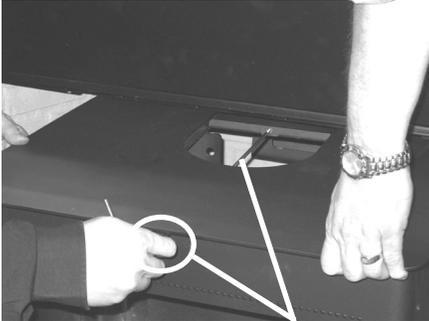


Diagram 4 Pull Rod



Pull Rod in place  
Diagram 5

14. Use the two bolts, washers and lock washers removed in step 7 and install them, tighten down using the 1/2" socket to ensure the adaptor is installed.

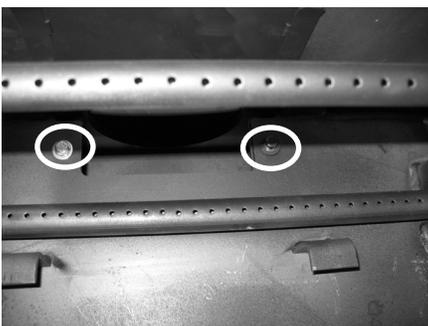


Diagram 6

15. Reverse steps 6-3 to complete the installation.



### Floor Protection

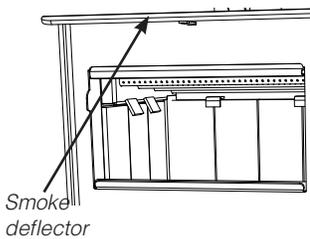
Please check to ensure that your floor protection and hearth will meet the standards for clearance to combustibles. Your hearth extension must be made from a non-combustible material.

### Flue Baffle & Secondary Air Tube Installation

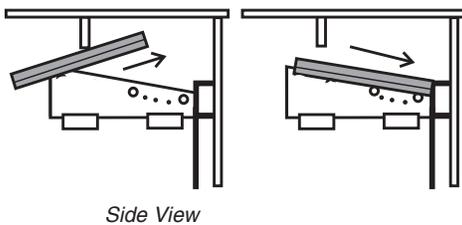
The flue baffle system located in the upper area of the firebox is removable to make cleaning your chimney system easier. The baffles must be installed prior to your first fire. **Smoke spillage and draft problems may occur if the baffles are improperly positioned.** Check the position of the baffles on a regular basis as they can be dislodged if too much fuel is forced into the firebox.

The unit arrives with the 2 baffles and 2 air tubes on the floor of the firebox.

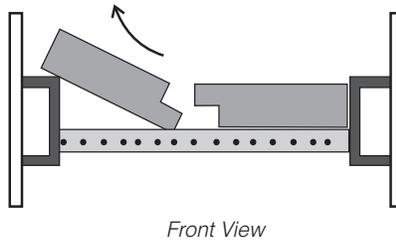
1. Open the door and remove stainless steel smoke deflector - See smoke deflector instructions in this manual.



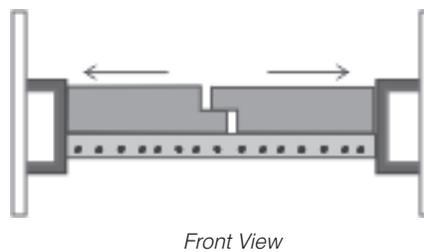
2. Slide the left baffle over the 2 remaining air tubes from the front and then push it to the back.



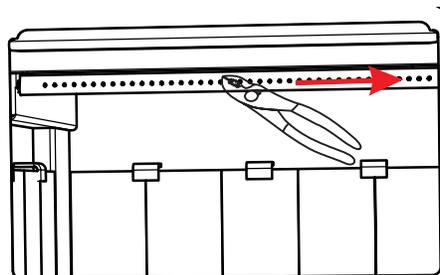
3. Tilt the left baffle up on top of the side channel and it will leave enough room to position the right baffle in the same manner as Step 1) above. Then reposition the left baffle flat on the air tubes.



**Important:** push both baffles so they are tight against the side walls.



4. Install the 2 front secondary air tubes with pliers and hammer to lock them into place, as shown below.

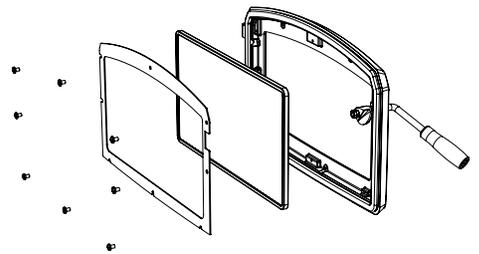


5. Reverse Step 1.

### Glass Replacement

Your Regency stove is supplied with 5 mm Noceram ceramic glass that will withstand the highest heat that your unit will produce. In the event that you break your glass by impact, purchase your replacement from an authorized Regency dealer only.

Remove the door from the stove and remove the screws securing the glass retainer. Position the glass in the door, make sure that the glass gasketing will properly seal your unit, and replace the retainer, it should rest on the gasket not the glass. Tighten securely, but do not wrench down on the glass as this may cause the glass to break.



Shown with classic door

wood door & handle assembly

1. In preparation of installing the door handle, the nuts, cam, washers and spacer must be removed as shown in Diagram 1.

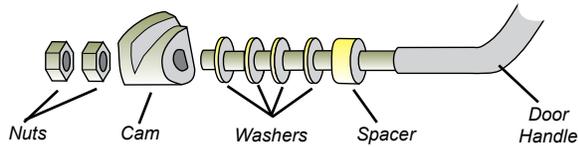


Diagram 1

LATCH ADJUSTMENT

The door latch may require adjustment as the door gasket material compresses over time. Removal of 1 or 2 washers will allow the latch to move closer to the door frame, causing a tighter seal. (Refer to Diagram 1)

2. Place the door onto the hinges and then place the door handle through the opening on the door, as shown in Diagram 2.

Re-assemble and secure the door handle components in reverse order as removed in step 1, refer to Diagram 1.

3. Put the hinge cover caps on top of hinges to complete the door installation.

**Note:** The bottom of the door may scrape the ashlip. In this case place the spacers provided on the door hinges of the unit before placing the door.

4. Close door and ensure there is a tight seal. If door is too tight, a washer can be added. If the door is not creating a tight seal, a washer can be removed. Recheck door to ensure there is still a tight seal. Repeat steps if door seal is still not tight until a tight seal has been achieved. The handle should be approximately in the 8 o'clock position when door is fully closed.(Diagram 3)

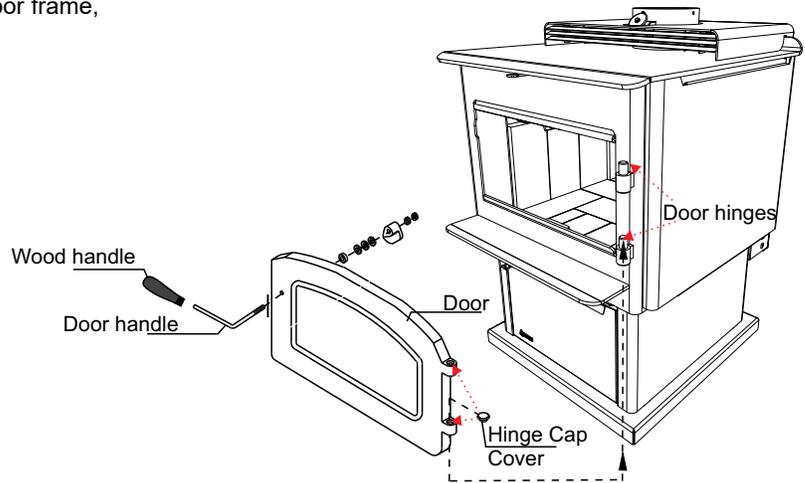


Diagram 2

Note: Freestanding stove shown. Door assembly instructions are no different for the insert models.

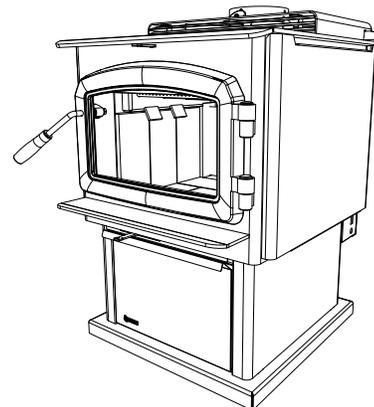


Diagram 3

## Brick Installation

Firebrick is included to extend the life of your stove and radiate heat more evenly. Check to see that all firebricks are in their correct positions and have not become misaligned during shipping. Install all firebricks (if bricks were removed at install) per the diagram below and place in their correct positions. Do not use a grate.



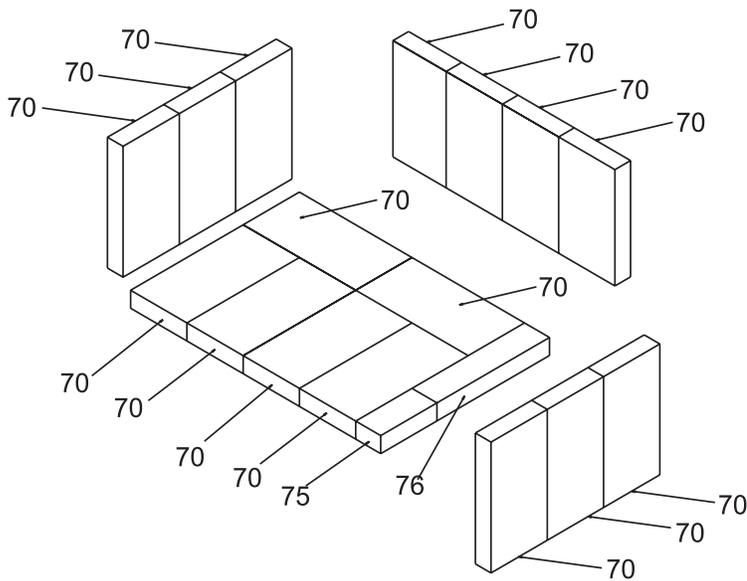
LyTherm sheet

Order of firebrick install:

- a) Rear Firebrick
- b) Firebox floor - install brick over LyTherm Sheet
- c) Right and left side Firebricks

180-960 Firebrick - Complete Set

- 70) 902-111 Brick Regular Full Size: 1-1/4" x 4-1/2" x 9"
- 75) \* Brick Partial: 1-1/4 x 4-1/2" x 2"
- 76) \* Brick Partial: 1-1/4" x 2" x 9"



## seasoned wood

Whether you burn wood in a fireplace, stove or insert, good quality firewood is the key to convenience, efficiency and safety. Wet wood and pieces that are not the right size and shape for your wood burner can be frustrating, burn inefficiently and deposit creosote that can fuel a dangerous chimney fire. Good planning, seasoning and storage of the firewood supply are essential to successful wood burning.

- Stack the wood in separate rows in an open location where the summer sun can warm it and breezes can carry away the moisture. Do not stack unseasoned wood tightly in an unvented storage area.
- Do not allow firewood to lie on the ground for more than a couple of days before stacking. Mould and rot can set in quickly.
- Stack the wood up off the ground on poles, lumber rails or pallets.
- The top of the pile can be covered to keep off rain, but do not cover the sides.

Softer woods like pine, spruce and poplar/aspen that is cut, split and stacked properly in the early spring maybe be ready for burning in the fall. Extremely hard woods like oak and maple, and large pieces of firewood, may take a minimum of a full year to dry enough. Drying may also take longer in damp climates

There are a few ways to tell if wood is dry enough to burn efficiently. Use as many indicators as possible to judge the dryness of the firewood your are considering. Here are ways to judge firewood moisture.

- Using a moisture meter, select the species of fuel and then penetrate the pins into a split piece. Ideal moisture and seasoned firewood should be less than 20% moisture content.
- Checks or cracks in the end grain can be an indication of dryness, but may not be a reliable indicator. Some wet wood has checks and some dry wood has no checks.
- The wood tends to darken from white or cream colour to grey or yellow as it dries.
- Two dry pieces banged together sound hollow; wet pieces sound solid and dull.
- Dry wood weighs much less than wet wood.
- Split a piece of wood. If the exposed surface feels damp, the wood is too wet to burn.

## Operating Instructions

With your unit now correctly installed and safety inspected by your local authority, you are now ready to start a fire. Before establishing your first fire, it is important that you fully understand the operation of your draft control.

**WARNING**  
**Fireplace Stoves equipped with doors should be operated only with doors fully closed. If doors are left partly open, gas and flame may be drawn out of the fireplace stove opening, creating risks from both fire and smoke.**

## Draft Control

Both the primary and air wash drafts are controlled by the control slide located on the front left side of the unit (when facing the unit). To increase your draft - slide to the left to open, and to decrease - slide to the right to close. The I2450M unit has a secondary draft system that continually allows combustion air to the induction ports at the top of the firebox.

Draft is the force which moves air from the appliance up through the chimney. The amount of draft in your chimney depends on the length of the chimney, local geography, nearby obstructions and other factors. Too much draft may cause excessive temperatures in the appliance. Inadequate draft may cause back puffing into the room and plugging of the chimney.

Outward - Open    Inward - Closed



Side Draft Control

Left - Open    Right - Closed

**WARNING: To build a fire in ignorance or to disregard the information contained in this section can cause serious permanent damage to the unit and void your warranty!!**

## First Fire

When your installation is completed and inspected you are ready for your first fire.

**THIS UNIT IS DESIGNED TO BURN SEASONED CORDWOOD ONLY. COAL AND BRIQUETTES ARE NOT APPROVED.**

1. Open firebox door and build a small fire using paper and dry kindling on the firebrick hearth, **DO NOT USE A GRATE. CAUTION: DO NOT BUILD FIRE TOO CLOSE TO GLASS.** Secure door on the firebox and wait a few minutes for a good updraft in the flue to establish the fire. (Leaving the door slightly open will help your fire start more rapidly.)

**CAUTION: Never leave unit unattended if door is left open. This procedure is for fire start-up only, as unit may overheat if door is left open for too long.**

2. Add two or three seasoned logs to your fire. Form a trench in the ash bed to allow air to reach the rear of the firebox prior to closing the door. Build fire slowly.

**WARNING: Never build a roaring fire in a cold stove. Always warm your stove up slowly!**

3. During the first few fires, keep the combustion rate at a moderate level and avoid a large fire. Only after 5 or 6 such fires can you operate the stove at its maximum setting, and only after the metal has been warmed. Always build up the fire slowly.

4. For the first few days, the stove will give off an odour from the paint. This is to be expected as the high temperature paint becomes seasoned. Windows and/or doors should be left open to provide adequate ventilation while this temporary condition exists. Burning the stove at a very high temperature the first few times may damage the paint. Burn fires at a moderate level the first few days.

5. Do not place anything on the stove top during the curing process. This may result in damage to your paint finish.

6. During the first few days it may be more difficult to start the fire. As you dry out your firebrick and your masonry flue, your draft will increase.

7. For those units installed at higher elevations or into sub-standard masonry fireplaces, drafting problems may occur. Consult an experienced dealer or mason on methods of increasing your draft.

8. Some cracking and popping noises may be experienced during the heating up process. These noises will be minimal when your unit reaches temperature.

9. Before opening your door to reload, open the by-pass damper fully for approximately 10 to 15 seconds until the fire has been re-established. This will minimize any smoking (spilling) back into the room. After loading wood and front door closed, close the by-pass damper, push rod in.

10. All fuel burning appliances consume oxygen during operation. It is important that you supply a source of fresh air to your unit while burning. A slightly opened window is sufficient for the purpose. If you also have a fireplace in your home, a downdraft may be created by your Regency Stove causing a draft down your chimney. If this occurs, slightly open a window near your unit.

**WARNING: If the body of your unit, or any part of the chimney connector starts to glow, you are over firing. Stop loading fuel immediately and close the draft control until the glow has completely subsided.**

11. If you have been burning your stove on a low draft, use caution when opening the door. After opening the damper, open the door a crack, and allow the fire to adjust before fully opening the door.

12. The controls of your unit or the air supply passages should not be altered to increase firing for any reason.

13. If you burn the unit too slowly or at too low a setting your unit will not be operating as efficiently as it can. An easy rule of thumb says that if your glass is clean, then your flue is clean and your exhaust is clean. Burn the stove hot enough to keep your glass clean, you won't need to clean your flue as often.

*How to Light & Maintain a Wood Stove Fire*



**Fan Operation****Automatic**

To operate the fan - turn on the rheostat.

This will allow the fan to turn on as the stove has come up to operating temperature. It will also shut the fan system off after the fire has gone out and the unit cooled to below a useful heat output range.

Operate the fan in the low speed position when burning in the LOW-MED LOW heat output ranges and operate in the high setting for MED-HIGH to HIGH heat outputs.

Route power cord to either left or right behind unit.

**Ash Disposal**

During constant use, ashes should be removed every few days.

Ashes should be placed in a metal container with a tight-fitting lid. The closed container of ashes should be placed on a noncombustible floor or on the ground, well away from all combustible materials, pending final disposal. If the ashes are disposed of by burial in soil or otherwise locally dispersed, they should be retained in the closed container until all cinders have thoroughly cooled.

**Safety Precautions**

1. Do not allow ashes to build up to the loading doors! Only remove ashes when the fire has died down. Even then, expect to find a few hot embers.
2. Please take care to prevent the build-up of ash around the start-up air housing located inside the stove box, under the loading door lip.

**Safety Guidelines and Warnings**

**CAUTION: do not use chemicals AS fluids to start fire.**

1. **CAUTION:** Never use gasoline, gasoline type lantern fuels, kerosene, charcoal lighter fuel, or similar liquids to start or 'freshen up' a fire in your heater. Keep all such liquids well away from the heater while it is in use.
2. Keep the door closed during operation and maintain all seals in good condition.
3. Do not burn any quantities of paper, garbage, and never burn flammable fluids such as gasoline, naphtha or engine oil in your stove.
4. If you have smoke detectors, prevent smoke spillage as this may set off a false alarm.
5. Do not overfire heater. If the chimney connector, flue baffle or the stove top begin to glow, you are over firing. Stop adding fuel and close the draft control. Over firing can cause extensive damage to your stove including warping and premature steel corrosion. Over firing will void your warranty.
6. Do not permit creosote or soot build-up in the chimney system. Check and clean chimney at regular intervals. Failure to do so can result in a serious chimney fire.
7. Your Regency stove can be very hot. You may be seriously burned if you touch the stove while it is operating, keep children, clothing and furniture away. Warn children of the burn hazard.
8. The stove consumes air while operating, provide adequate ventilation with an air duct or open a window while the stove is in use.
9. Do not connect this unit to a chimney flue serving another appliance.
10. Do not use grates or andirons or other methods for supporting fuel. Burn directly on the bricks.
11. Open the draft control fully for 10 to 15 seconds prior to slowly opening the door when refuelling the fire.
12. Do not connect your unit to any air distribution duct.
13. This heater is designed to burn natural wood only. Higher efficiencies and lower emissions generally result when burning air dried seasoned hardwoods, as compared to softwoods or to green or freshly cut hardwoods.
14. In the event of component failure, replace parts with only Regency listed parts.
15. Warning: do not abuse glass door such as striking or slamming shut.

16. Do not store any fuel closer than 2 feet from your unit. Do not place wood, paper, furniture, drapes or other combustibles near the appliance.

17. **CAUTION:** Do not operate with broken glazing.

**CAUTION: HOT WHILE IN OPERATION. KEEP CHILDREN, CLOTHING AND FURNITURE AWAY. CONTACT MAY CAUSE SKIN BURNS.**

## Maintenance

It is very important to carefully maintain your fire-place stove, including burning seasoned wood and maintaining a clean stove and chimney system. Have the chimney cleaned before the burning season and as necessary during the season, as creosote deposits may build up rapidly. Moving parts of your stove require no lubrication.

## Creosote

When wood is burned slowly, it produces tar and other organic vapours combine with moisture to form creosote. The creosote vapours condense in the relatively cool chimney flue of a slow burning fire. As a result, creosote residue accumulates on the flue lining. When ignited, this creosote can result in an extremely hot fire.

The chimney connector and chimney should be inspected at least once every two months during the heating season to determine if creosote build up has occurred. If creosote has accumulated it should be removed to reduce the risk of chimney fire.

**CAUTION: Things to remember in case of a chimney fire:**

1. Close all draft and damper controls.
2. CALL THE FIRE DEPARTMENT.

## Ways to Prevent and Keep Unit Free of Creosote

1. Burn stove with the draft control wide open for about 10-15 minutes every morning during burning season.
2. Burn stove with draft control wide open for about 10- 15 minutes every time you apply fresh wood. This allows the wood to achieve the charcoal stage faster and burns up any unburned gas vapours which might otherwise be deposited within the system.
3. **Only burn seasoned wood!** Avoid burning kiln dried, wet or green wood. Seasoned wood has been dried at least one year.
4. A small hot fire is preferable to a large smouldering one that can deposit creosote within the system.

5. The chimney and chimney connector should be inspected at least once every two months during the heating season to determine if a creosote buildup has occurred.
6. **Have chimney system and unit cleaned by competent chimney sweeps twice a year during the first year of use and at least once a year thereafter or when a significant layer of creosote has accumulated (3 mm/1/8" or more) it should be removed to reduce the risk of a chimney fire.**

## Door Gasket

If the door gasket requires replacement, use a 7/8" gasket rope (Part #846-570). A proper high temperature gasket adhesive is required. See your Regency Dealer.

The door catch may require adjustment as the door gasket compresses after a few fires. The door latch compression may require adjustment to renew seal. Removal of a shim, (see section in this manual), will allow the latch to be moved closer to the door frame, causing a tighter seal.

## Glass Maintenance

Your Regency stove is supplied with 5mm Neoceram ceramic glass (Part #846-308) that will withstand the highest heat that your unit will produce. In the event that you break your glass by impact, purchase your replacement from an authorized Regency dealer only, and follow our step-by-step instructions for replacement (refer to Glass Replacement section).

Allow the stove to cool down before cleaning the glass. Cleaning the glass will prevent build up of carbon and allow full view of the fire.

**WARNING:** Do not clean the glass when it is hot.

**WARNING:** Do not use abrasive cleaners, a damp cloth and glass cleaner is effective.

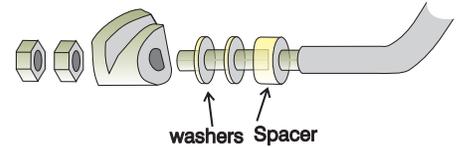
## Wood Storage

Store wood under cover, such as in a shed, or covered with a tarp, plastic, tar paper, sheets of scrap plywood, etc., as uncovered wood can absorb water from rain or snow, delaying the seasoning process.



## Latch Adjustment

The door latch may require adjustment as the door gasket material compresses after a few fires. Removal of the spacer washer, shown in the diagram below, will allow the latch to be moved closer to the door frame, causing a tighter seal. Remove and replace the nuts, washer and spacer as shown.



## Removing Wooden Handle

1. To remove the wooden door handle from unit, firstly locate 7/64" Allen key hole at the bottom of wooden handle.



2. Unscrew 7/64" Allen Key screw counterclockwise. Once the screw is completely loose, remove and drop the handle down off the door handle shaft and replace with new handle.



DO NOT BURN:

- Treated wood
- Coal
- Garbage
- Cardboard
- Solvents
- Colored Paper
- Trash
- Salt drift wood
- Cut lumber, plywood, mill ends.

Burning treated wood, garbage, solvents, colored paper or trash may result in release of toxic fumes. Burning coal, cardboard, or loose paper can produce soot, or large flakes of char or fly ash, causing smoke spillage into the room.

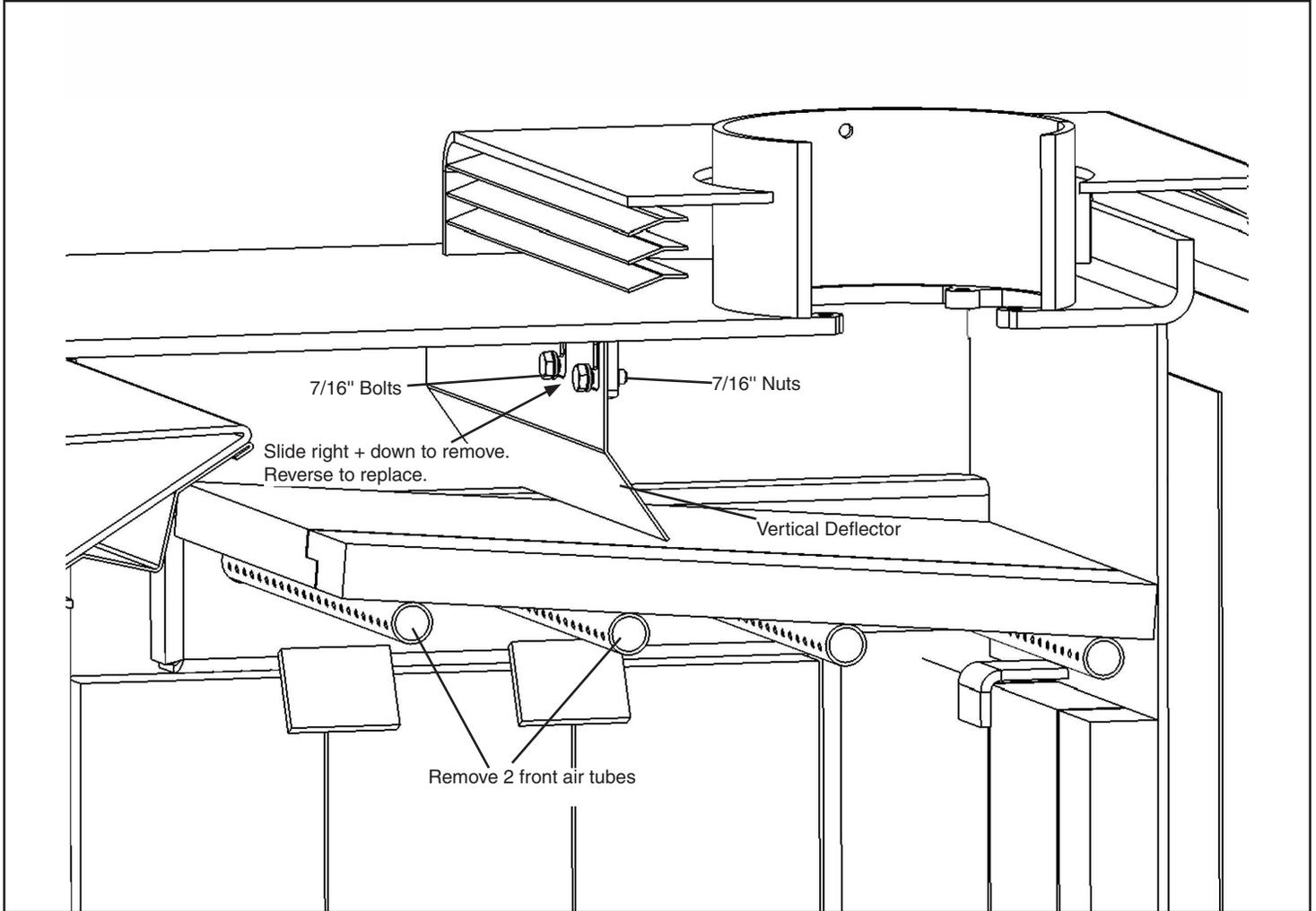
**CAUTION: DO NOT BURN GARBAGE OR FLAMMABLE LIQUIDS SUCH AS GASOLINE, NAPHA OR ENGINE OIL. SOME FUELS COULD GENERATE CARBON MONOXIDE AND ARE VERY DANGEROUS.**

**CAUTION: DO NOT CONNECT TO, OR USE IN CONJUNCTION WITH ANY AIR DISTRIBUTION DUCT WORK UNLESS SPECIFICALLY APPROVED FOR SUCH INSTALLATION.**



*Cleaning & Maintaining Your Wood Stove*

Vertical Stainless Deflector Replacement



1. Remove 2 front secondary air tubes / vermiculite baffles as per page 21.
2. Loosen the two 7/16" bolts + nuts to remove / replace vertical baffle.
3. Repeat steps to install new vertical deflector.

NOTE: ENSURE BAFFLE IS PUSHED UP AS FAR AS POSSIBLE. TIGHT TO TOP OF FIREBOX.

Note that the unit is not exactly as shown.

Annual Maintenance	
Completely clean out entire unit	Annually
Inspect air tube and bricks	Replace any damaged parts.
Adjust door catch assembly	If unable to obtain a tight seal on the door - replace door gasket seal. Readjust door catch after new gasket installed.
Inspect condition and seal of: Glass Gasket Door Gasket	Perform paper test - replace gasket if required
Paper Test	Test the seal on the loading door with a paper bill. Place a paper bill in the gasket area of the door on a cold stove. Close the door. Try to remove the paper by pulling. The paper should not pull out easily, if it does, try adjusting the door latch, if that doesn't solve the problem replace the door gasket.
Check and lubricate door hinge + latch	Use only high temperature anti seize lube. (ie. never seize)
Check glass for cracks	Replace if required.
Clean blower motor	Disconnect power supply. Remove and clean blower. <b>*DO NOT LUBRICATE*</b>
Inspect and clean chimney	Annual professional chimney cleaning recommended.

**NOTE:**

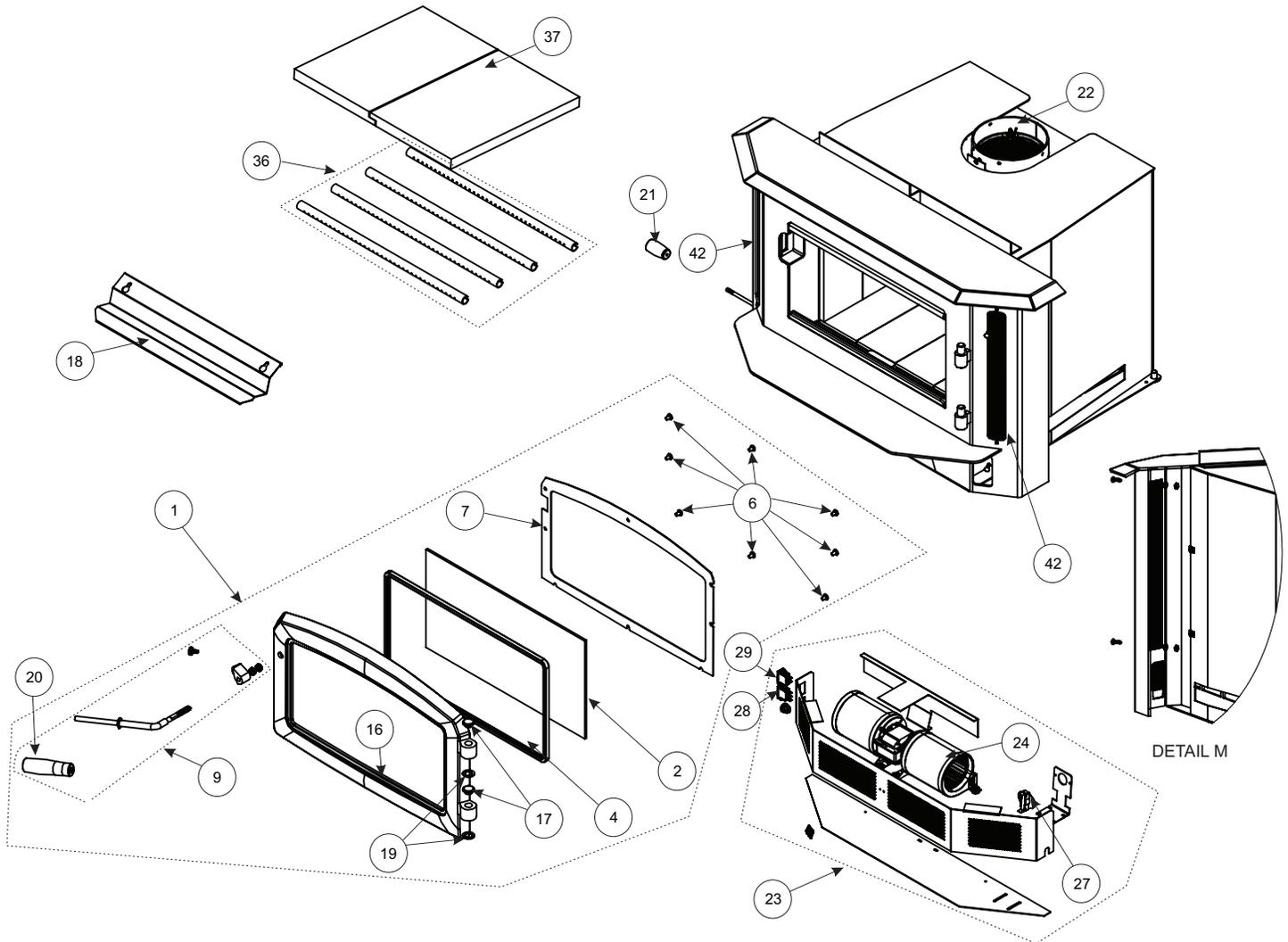
**Chimney Cleaning**

When cleaning the chimney system the air tubes, baffles should be removed for ease of cleaning. See manual for details on removal. We highly recommend that the chimney cleaning be done by a professional as they will have the necessary tools such as a proper sized brush and special vacuum cleaner designed to deal with fine particles.

Main Assembly & Options - I2450M

Part #	Description	Part #	Description	Part #	Description
1)	850-251 Door Assy - Large Black	23)	142-917 Fan Assembly	42)	163-931 Convection Grill - Nickel (Opt)
	850-253 Door Assy - Large Nickel Accent	24)	910-157/P Fan Motor 120 Volts		163-930 Convection Grill - Blk
2)	846-308 Glass - Replacement	*	910-678 Power Cord 120 Volts	43)	* Hex Nut 10-24 Zinc Coated
4)	936-241 7/8" Adhesive Tape Gasket	27)	910-142 Fan Thermodisc	44)	* Washer #10 Flat
6)	904-115* Screw 1/4-20 x 3/8"	28)	910-140 Fan Speed Hi/OFF/Low Switch (3-way)	45)	* Bolt, 10-24 x 3/4"
7)	181-034F Glass Retainer - Large	29)	910-138 Auto / Manual On / OFF Switch	N/S	181-085/P Vertical Stainless Deflector
9)	021-973 Door Handle Assembly	30)	* Grommet Strain Relief	N/S	021-022 Firebox Floor Gasket
16)	846-570 Door Gasket Kit	36)	033-953 Air Tube 3/4" (Qty:4) (each)	948-223	Regency Logo - Nickel
17)	948-079BN Hinge Caps - Nickel (each)	37)	020-957 Baffle (2/set)	920-082	Manual
18)	846-918 Hinge Caps Black Oxide (Set of 2)				
19)	021-018 Smoke Detector				
20)	650-084 Door Spacer				
21)	948-146 Wood Handle				
22)	181-039 Draft Control Handle				
	181-632/P Flue Adaptor				

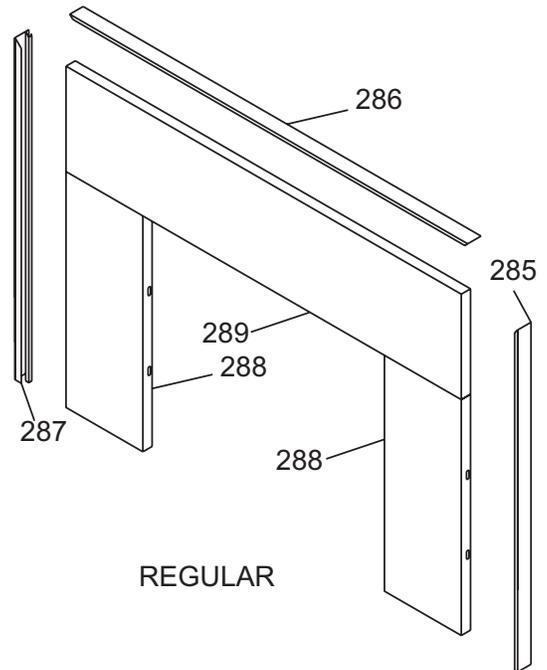
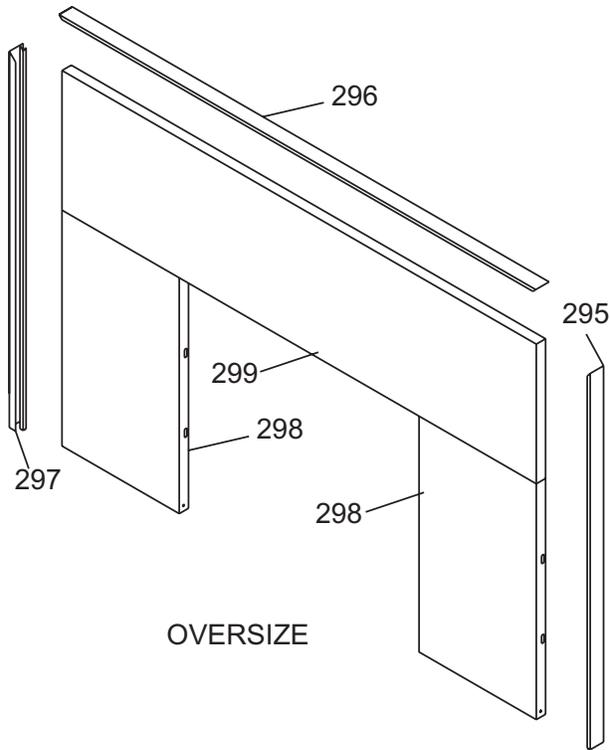
\*Not available as a replacement part.



**Faceplates - I2450M**

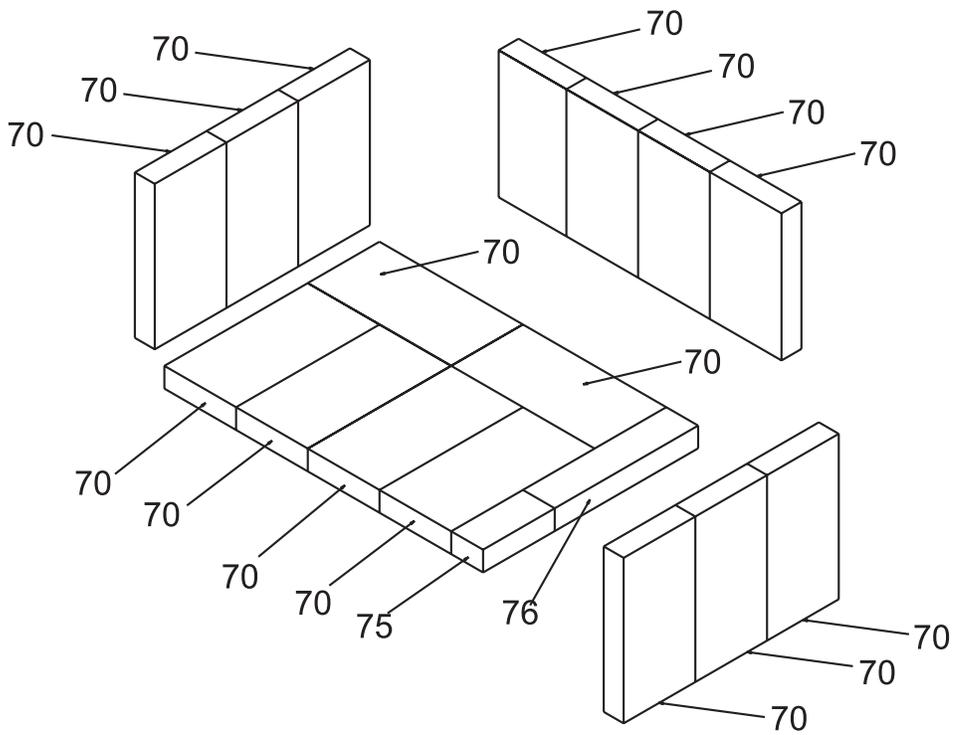
Part #	Description
140-911	Faceplate & Trim Set - Regular
180-570	Black Trim Regular (set of 3)
285)*	Trim Right Regular
286)*	Trim Top Regular
287)*	Trim Left Regular
288)*	Faceplate Side Regular
289)*	Faceplate Top Regular
140-913	Faceplate & Trim Set - Oversize
180-572	Black Trim Oversize (set of 3)
295)*	Trim Right Oversize
296)*	Trim Top Oversize
297)*	Trim Left Oversize
298)*	Faceplate Side Oversize
299)*	Faceplate Top Oversize

\*Not available as a replacement part.



**Brick Panels - I2450M**

Part #	Description
180-960	Firebrick - Complete Set
70) 902-111	Brick Regular Full Size: 1-1/4" x 4-1/2" x 9"
75) *	Brick Partial: 1-1/4 x 4-1/2" x 2"
76) *	Brick Partial: 1-1/4" x 2" x 9"



**Limited Lifetime Warranty**

FPI Fireplace Products International Ltd. (for Canadian customers) and Fireplace Products U.S., Inc. (for U.S. customers) (collectively referred to herein as “FPI”) extends this Limited Lifetime Warranty to the original purchaser of this appliance provided the product remains in the original place of installation. The items covered by this limited warranty and the period of such coverage is set forth in the table below.

Some conditions apply (see below).

The policy is not transferable, amendable, or negotiable under any circumstances.

Wood Products	Component Coverage					Labor Coverage (Years)
	Limited Lifetime	5 years	2 years	1 year	Warranty	
Welded Firebox Steel	✓					5
All Stainless Steel Components, Smoke Deflectors, Heat Shields etc.	✓					3
Air Tubes	✓					3
Airmate	✓					3
Door handle and latch assembly, all hardware	✓					3
Glass Thermal Breakage Only	✓					3
Steel Faceplates, Accessory Housings	✓					3
All Plating	✓					3
Ash Drawer, Heatshields, Pedestal	✓					
All Baffles, Steel, Ceramic, Vermiculite C-Baffles	✓					
All castings, firebox, surrounds, doors, panels etc.		✓				3
All Electrical, Blower, wiring, switches etc.			✓			2
Glass - Cracking				✓		1
Catalyst Combustor					*10 Years Prorated	
Venting/Chimney				✓		1
Screens				✓		1

\*See specific warranty details in regards to the catalyst combustor in unit manual.

**Conditions:**

Warranty protects against defect in manufacture or FPI factory assembled components only, unless herein specified otherwise.

Any part(s) found to be defective during the warranty period as outlined above will be repaired or replaced at FPI’s option through an accredited distributor, dealer or pre-approved and assigned agent provided that the defective part is returned to the distributor, dealer or agent for inspection if requested by FPI. Alternatively, FPI may at its own discretion fully discharge all of its obligations under the warranty by refunding the verified purchase price of the product to the original purchaser. The purchase price must be confirmed by the original Bill of Sale.

**The authorized selling dealer, or an alternative authorized FPI dealer if pre-approved by FPI, is responsible for all in-field diagnosis and service work related to all warranty claims. FPI is not responsible for results or costs of workmanship of unauthorized FPI dealers or agents in the negligence of their service work.**

At all times FPI reserves the right to inspect reported complaints on location in the field claimed to be defective prior to processing or authorizing of any claim. Failure to allow this upon request will void the warranty.

All warranty claims must be submitted by the dealer servicing the claim, including a copy of the Bill of Sale (proof of purchase by you). All claims must be complete and provide full details as requested by FPI to receive consideration for evaluation. Incomplete claims may be rejected.

Replacement units are limited to one per warranty term. Airtube and baffle replacements are limited to one replacement per term.

Unit must be installed according to all manufacturers' instructions as per the manual.

All Local and National required codes must be met.

The installer is responsible to ensure the unit is operating as designed at the time of installation.

The original purchaser is responsible for annual maintenance of the unit, as outlined in the owner's manual. As outlined below, the warranty may be voided due to problems caused by lack of maintenance.

Repair/replacement parts purchased by the consumer from FPI after the original coverage has expired on the unit will carry a 90 day warranty, valid with a receipt only. Any item shown to be defective will be repaired or replaced at our discretion. No labor coverage is included with these parts.

**Exclusions:**

This Limited Lifetime Warranty does not extend to rust or corrosion of any kind due to: a lack of maintenance or improper venting, lack of combustion air provision, or exposure to corrosive chemicals (i.e. chlorine, salt, air, etc.).

This Limited Lifetime Warranty also does not extend to: paint, firebricks (rear, sides, or bottom), door gasketing, glass gasketing (or any other additional factory fitted gasketing), vermiculite floor bricks, andiron assemblies, and flue damper rods.

Malfunction, damage or performance based issues as a result of environmental conditions, location, chemical damages, downdrafts, installation error, installation by an unqualified installer, incorrect chimney components (including but not limited to cap size or type), operator error, abuse, misuse, use of improper fuels (such as unseasoned cordwood, mill-ends, construction lumber or debris, off-cuts, treated or painted lumber, metal or foil, plastics, garbage, solvents, cardboard, coal or coal products, oil based products, waxed cartons, compressed pre-manufactured logs, kiln dried wood), lack of regular maintenance and upkeep, acts of God, weather related problems from hurricanes, tornados, earthquakes, floods, lightning strikes/bolts or acts of terrorism or war, which result in malfunction of the appliance are not covered under the terms of this Limited Lifetime Warranty.

FPI has no obligation to enhance or modify any unit once manufactured (i.e. as products evolve, field modifications or upgrades will not be performed on existing appliances).

This warranty does not cover dealer travel costs for diagnostic or service work. All labor rates paid to authorized dealers are subsidized, pre-determined rates. Dealers may charge homeowner for travel and additional time beyond their subsidy.

Any unit showing signs of neglect or misuse will not be covered under the terms of this warranty policy and may void this warranty. This includes units with rusted or corroded fireboxes which have not been reported as rusted or corroded within three (3) months of installation/purchase.

Units which show evidence of being operated while damaged, or with problems known to the purchaser and causing further damages will void this warranty.

Units where the serial no. has been altered, deleted, removed or made illegible will void this warranty.

Minor movement, expansion and contraction of the steel is normal and is not covered under the terms of this warranty.

FPI is not liable for the removal or replacement of facings or finishing in order to repair or replace any appliance in the field.

Freight damages for products or parts are not covered under the terms of the warranty.

Products made or provided by other manufacturers and used in conjunction with the FPI appliance without prior authorization from FPI may void this warranty.

**Limitations of Liability:**

The original purchaser's exclusive remedy under this warranty, and FPI's sole obligation under this warranty, express or implied, in contract or in tort, shall be limited to replacement, repair, or refund, as outlined above. IN NO EVENT WILL FPI BE LIABLE UNDER THIS WARRANTY FOR ANY INCIDENTAL OR CONSEQUENTIAL COMMERCIAL DAMAGES OR DAMAGES TO PROPERTY. TO THE EXTENT PERMITTED BY APPLICABLE LAW, FPI MAKES NO EXPRESS WARRANTIES OTHER THAN THE WARRANTY SPECIFIED HEREIN. THE DURATION OF ANY IMPLIED WARRANTY IS LIMITED TO DURATION OF THE EXPRESSED WARRANTY SPECIFIED ABOVE. IF IMPLIED WARRANTIES CANNOT BE DISCLAIMED, THEN SUCH WARRANTIES ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some U.S. states do not allow limitations on how long an implied warranty lasts, or allow exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Customers located outside the U.S. should consult their local, provincial or national legal codes for additional terms which may be applicable to this warranty.

**How to Obtain Warranty Service:**

Customers should contact the authorized selling dealer to obtain all warranty and service. In the event the authorized selling dealer is unable to provide warranty / service, please contact FPI by mail at the address listed on the next page. Please include a brief description of the problem and your address, email and telephone contact information. A representative will contact you to make arrangements for an inspection and/or warranty service, by an alternative dealer.

**Product Registration and Customer Support:**

Thank you for choosing a Regency Fireplace. Regency strives to be a world leader in the design, manufacture, and marketing of hearth products. To provide the best support for your product, we request that you complete a product registration form at <http://www.regency-fire.com/Customer-Care/Warranty-Registration.aspx> within ninety (90) days of purchase.



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For purchases made in **CANADA or the UNITED STATES:**

<http://www.regency-fire.com/Customer-Care/Warranty-Registration.aspx>

For purchases made in **AUSTRALIA:**

<http://www.regency-fire.com.au/Customer-Care/Warranty-Registration.aspx>

You may also complete the warranty registration form below to register your Regency Fireplace Product and mail and/or fax it back to us, and we will register the warranty for you. It is important you provide us with all the information below in order for us to serve you better.

**Warranty Registration Form (or Register online immediately at the above Web Site):**

<b>Warranty Details</b>	
Serial Number (required):	
Purchase Date (required) (mm/dd/yyyy):	
<b>Product Details</b>	
Product Model (required):	
<b>Dealer Details</b>	
Dealer Name (required):	
Dealer Address:	
Dealer Phone #:	
Installer:	
Date Installed (mm/dd/yyyy):	
<b>Your Contact Details (required)</b>	
Name:	
Address:	
Phone:	
Email:	

For purchases made in **CANADA:**

**FPI Fireplace Products International Ltd.**  
6988 Venture St.  
Delta, British Columbia  
Canada, V4G 1H4

Phone: 604-946-5155  
Fax: 1-866-393-2806

For purchases made in the **UNITED STATES:**

**Fireplace Products U.S., Inc.**  
PO Box 2189 PMB 125  
Blaine, WA  
United States, 98231

Phone: 604-946-5155  
Fax: 1-866-393-2806

For purchases made in **AUSTRALIA:**

**Fireplace Products Australia Pty Ltd**  
1- 3 Conquest Way  
Hallam, VIC  
Australia, 3803

Phone: +61 3 9799 7277  
Fax: +61 3 9799 7822

For fireplace care and tips and answers to most common questions please visit our Customer Care section on our Web Site. Please feel free to contact your selling dealer if you have any questions about your Regency product.









*Installer: Please complete the following information*

**Dealer Name & Address:** \_\_\_\_\_

\_\_\_\_\_

**Installer:** \_\_\_\_\_

**Phone #:** \_\_\_\_\_

**Date Installed:** \_\_\_\_\_

**Serial No.:** \_\_\_\_\_