



1-800-968-8604

Extinguishing mediocrity online since 1999

Napoleon • Continental® ELEMENT SERIES LIMITED WARRANTY

LIMITED WARRANTY

This ELEMENT SERIES appliance is warranted by Wolf Steel Ltd. to be free from defects in materials and workmanship under normal use and maintenance.

This Warranty is provided to the original owner of the appliance only. All ELEMENT SERIES appliances have "Limited Base Warranty" coverage which becomes "President's Limited Warranty" coverage when the unit is properly registered online within 60 days from the date of purchase. To see *Base* and *President's Limited Warranty* periods for the particular ELEMENT SERIES appliance you have purchased, please see *Appendix 1* of this Warranty document.

To register your Warranty online:

For Napoleon product, go to:
<http://www.napoleonheatingandcooling.com>

For Continental product go to:
<http://www.continentalheatingandcooling.com>

Select "Support" and click "Product Registration". If the Purchaser does not register within the stated time period, the Base Limited Warranty shall apply.

All components will be warranted for a period of time indicated in *Appendix 1* of this warranty document, during which Wolf Steel Ltd. will cover the replacement of the component (parts only, shipping and warranty labor cost are not covered. Such cost are to be covered by the owner of appliance).

Components not covered by the warranty include consumables such as filters, fuses, driers, refrigerant and oils. Cabinetry components, grills and wiring components are also excluded from the warranty.

The warranty period begins at the date of the original installation. Proof of purchase and installation date may be required to process the claim.

The warranty is only valid when:

- the appliance has not been moved from its location of original install,
- has been installed by a licensed or qualified HVAC technician,
- was installed in accordance with the manufacturer's directions in the Installation and Operation Manual, and
- was installed in compliance with all industry standards, national and local codes.

Warranty claims must be authorized by Wolf Steel Ltd. recognized representative or agent; parts/components being claimed may need to be analyzed at a Wolf Steel Ltd. facility. Records of installation date and periodic maintenance are required to process claim.

All warranty service must be done by Wolf Steel Ltd. authorized service technicians using approved components.

Limitations:

Wolf Steel Ltd. is not responsible for:

1. Damages/Repairs/Costs incurred due to faulty installation or application.
2. Damages/Repairs/Costs caused by an installation that is not performed in compliance with all federal, provincial/state laws or regulations, and the Installation and Operation Manual.
3. Damage as a result of vandalism, freight damage, floods, fires, winds, lightning, and accidents, or any act of nature. Atmospheres contaminated by compounds of chlorine, halogenated hydrocarbons, or other damaging chemicals causing deterioration of components, or other conditions beyond the control of Wolf Steel.
4. Use of components or accessories not compatible with this appliance.
5. Products installed outside of Canada and the United States and its territories.
6. Routine maintenance, but not limited to, cleaning of the coils, filter cleaning and/or replacement and lubrication.
7. Damages/Repairs/Costs incurred because of the use of Parts not supplied or previously authorized by Wolf Steel Ltd.
8. Damages or repairs required as a result of improper use, maintenance, operation, servicing, cleaning or replacing filters.
9. Failure to operate due to interruption and/or inadequate electrical service.
10. Damages, defects or failures caused by accidents or negligent or unreasonable use or operation of the unit and its' components, including without limitation, operation beyond rated capacity and operation of electrical components at voltage other than that specified on the rating plate.
11. Wolf Steel Ltd. will not in any event extend warranty coverage to any incidental, consequential or indirect damages.
12. Changes in the appearance of the unit that does not affect its performance.
13. Damages, defects or failures caused by operation of the unit in abnormal environmental conditions (i.e. salt air).
14. Damages, defects or failures caused by conditioned air (return air) supplied to the furnace being greater than 20% from out of doors (13°C/55°F min. return air temperature).
15. Damages, defects or failures caused by operating air conditioning modules during periods when outdoor ambient temperatures fall below 13°C/55°F.

ALL SPECIFICATIONS AND DESIGNS ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE DUE TO ON-GOING PRODUCT IMPROVEMENTS.
Napoleon/Continental® ARE REGISTERED TRADEMARKS OF WOLF STEEL LTD.

FOR HOMEOWNERS FUTURE REFERENCE

Model and Serial Number _____

(Serial number located on inside bottom door)

Installation Date _____

Dealer Name _____

Dealer's City/Province-State/Postal-Zip Code _____

Telephone/Fax _____

E-mail Address _____



For further information about this warranty, contact Wolf Steel Ltd. *Technical Service* department by phone (888) 721-8324 • by email (for Napoleon): hvacsupport@napoleonproducts.com, AND/OR (for Continental®): hvacsupport@continentalheatingandcooling.com • or mail to:
WOLF STEEL®, 24 Napoleon Road, Barrie, Ontario L4M 0G8 Canada



www.napoleonheatingandcooling.com

Napoleon • Continental®
ELEMENT SERIES LIMITED WARRANTY

APPENDIX 1:
WARRANTY TIME PERIODS

COVERAGE TERMS FOR RESIDENTIAL APPLICATIONS: *Pursuant to the Wolf Steel Ltd. Limited Warranty terms and conditions, the following Products are covered for the base time periods as stated below (“Base Limited Warranty Period”). If registered, the Base Limited Warranty Periods for certain products will be extended as stated below (“President’s Limited Warranty Period”).*

FURNACES:

WGS80M

Base Limited Warranty Period: Parts – five (5) years, Heat Exchanger – ten (10) years.
President’s Limited Warranty Period: Parts – ten (10) years, Heat Exchanger: twenty (20) years.

AIR HANDLERS:

WVA

Base Limited Warranty Period: Indoor Coil and Parts – five (5) years.
President’s Limited Warranty Period: Indoor Coil and Parts – ten (10) years.

ELECTRIC HEATERS, INSTALLED IN WVA AIR HANDLERS, WRB GAS PACKAGED AND WRC HEAT PUMP PACKAGED UNITS:

WHK

Base Limited Warranty Period: Parts – five (5) years.
President’s Limited Warranty Period: Parts – ten (10) years.

SINGLE PHASE R410 OUTDOOR UNITS:

WOVC-WOVD/WOVA

Base Limited Warranty Period: Compressor, Outdoor Coil, Parts: – five (5) years.
President’s Limited Warranty Period: Compressor, Outdoor Coil, Parts – ten (10) years.

PACKAGED UNITS:

WRB/WRC

Base Limited Warranty Period: Compressor, Coil, Parts – five (5) years, Heat Exchanger – ten (10) years.
President’s Limited Warranty Period: Compressor, Coil, Parts – ten (10) years, Heat Exchanger – ten (10) years.

SPECIFIC TERMS FOR COMMERCIAL APPLICATIONS

For all applications other than residential installation, only the Base Limited Warranty Period applies.



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