MODEL 91 CATALYTIC UNIT

FIREPLACE INSERT & FREESTANDING

FEATURES
PREPARATIONS
INSTALLATION
OPERATION
MAINTENANCE
SAFETY

SAFETY NOTICE

IF THIS HEATER IS NOT PROPERLY INSTALLED, A HOUSE FIRE MAY RESULT. FOR YOUR SAFETY, FOLLOW THE INSTALLATION INSTRUCTIONS. CONTACT THE AUTHORITY HAVING JURISDICTION (SUCH AS MUNICIPAL BUILDING DEPARTMENT, FIRE DEPARTMENT, FIRE PREVENTION BUREAU, etc.) CONSULT BEFORE INSTALLATION TO DETERMINE THE NEED TO OBTAIN A PERMIT. KEEP THESE INSTRUCTIONS FOR FUTURE USE.

LISTED BY: PFS/TECO, COTTAGE GROVE, WI

MANUFACTURED BY NEW BUCK CORPORATION
200 ETHAN ALLEN DRIVE,
SPRUCE PINE, N.C. 28777

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SECTION I
When installed and operated as specified in these instructions, and as stipulated on operation and installation labels affixed to unit, The New Buck Corporation room heater Model 91 Bay is one of the safest and most efficient heating systems available. The unit is designed to burn wood fuel only.

Please read this entire manual before you install and use your new room heater. Failure to follow instructions may result in property damage, bodily injury or even death.

- NOTE: When burning any unit or appliance that combusts fuel for heat, we highly recommend use of smoke and carbon monoxide detectors in your home.

Early signs of carbon monoxide poisoning resemble flu, with headaches, dizziness and/or nausea. If you have these signs, heater may not be working properly. Get fresh air at once!

Throughout manual, you will see this ▶ symbol. This indicates areas of importance regarding safety. Please make a special note of these areas.

Warning: PAINT. This product can expose you to chemicals including ethyl benzene, which is known to the state of California to cause Cancer. For more information, go to www.P65Warnings.ca.gov

Install and use only in accordance with manufacturer’s installation and operating instructions. Do not connect this unit to a chimney flue serving another appliance. This unit is not designed for installation in a mobile home.

ROOM HEATER FEATURES
Before attempting to install or operate your heater, it is a good idea to familiarize yourself with features and operating controls of unit. (See page 4 for reference).

OPERATING CONTROLS
WARNING: Model 91 Bay Heater was not designed for fire grates.
NOTE: Do not use grate, elevate fire or build wood fire directly on hearth.

1. Bypass Damper: The bypass damper control is located in top center of heater front just under top. It is operated by pushing or pulling rod. The damper is fully open when handle is pulled out and fully closed when it is pushed in. The damper must be OPEN before door is opened.
2. Blower Control: The blower control (Rheostat) is located on side of the unit. The rheostat is used to vary speed of blower. It can be set at any position. It must be turned on to activate automatic thermostat on stove.
3. Primary Air Controls: The primary air intake draft controls (4) are located at left and right bottom side of hearth. They are operated by moving handle out to open (to allow air into the firebox) or in (to control or close off) air into firebox. Shot gun air control, allows air to center of firebox of stove (4a).
4. Warm Air Outlets: Provides heat extraction from top of firebox.
5. Baffles: Directs air flow around unit for maximum heat transfer.
6. Air Inlet: Allows cool air near floor to be circulated through blower and back into warm air chamber of heater.
7. Door: Provides an “airtight” feature. The door allows a much higher burning efficiency than can be obtained with an open firebox.
10. Catalyst: Enables Unit to burn cleanly and efficiently.
11. Catalyst Probe: Probe is located right of the bypass damper rod. It is used to determine (catalyst) temperature.
12. Automatic/Off/Manual Switch: Located behind right cover door under hearth. In the “Manual” position, the blower operates continuously. In “Automatic” position, blower is controlled by internal thermostat which reacts to temperature of air between the stove walls. (Not same as the temperature showing on the Catalyst Probe.)

SAFETY STANDARD COMPLIANCE
The Model 91 Bay catalytic solid fuel (wood) burning combination room heater/fireplace stove manufactured by New Buck Corporation complies with UL 1482-(1996); UL 1482 (2006); UL 1482 (2010) and UL 737-1995 for residential freestanding and masonry fireplace insert installations when constructed and installed in accordance with ITS approved documentation.
EPA COMPLIANCE STATUS
This manual describes installation and operation of the New Buck Corporation Model 91 Bay wood heater. This heater meets the U.S. Environmental Protection Agency’s Emission limits for wood heaters sold after May 15th 2020. Under specific test conditions, this heater has been shown to deliver heat at rates ranging from approximately 10,400 to 62,745 BTU/hr for the Model 91 Bay. A weighted average was used to calculate the overall efficiency across all of the burn rate categories using the higher heating value (HHV 80.4%).

MODEL 91 WOOD STOVE IDENTIFICATION
CATALYST EQUIPPED

"This wood heater contains a catalytic combustor, which needs periodic inspection and replacement for proper operation. It is against federal regulations to operate this wood heater in a manner inconsistent with operating instructions in this manual, or if the catalytic element is deactivated or removed."

CATALYST WARRANTY

The combustor supplied with this heater is a set of (3) (2" x 3-1/2" x 6" x 25" cells). Consult catalytic combustor warranty also supplied with this heater. All warranty claims should be addressed to:

Applied Ceramics
Customer Service Department
P.O. Box 29664
Atlanta, GA 30359
770-448-6888

See enclosed catalyst warranty for instructions. New Buck Corporation does not handle catalyst replacements. Customer can order directly from Applied Ceramics.

DO NOT USE CHEMICALS OR FLUIDS TO START THE FIRE.
DO NOT BURN GARBAGE OR FLAMMABLE FLUIDS."

PROPER FUEL SELECTION

For best results, this heater is designed to burn (dry), natural seasoned hardwood. Higher efficiencies and lower emissions generally result when burning air dried natural seasoned hardwoods, as compared to softwoods or freshly cut hardwoods. Green or freshly cut hardwoods (wood with high moisture content) will not produce the BTU’s needed to heat your home. The result will be low temperature reading on the catalyst probe, thus low BTU output.

DO NOT BURN:

1) Treated Wood
2) Coal
3) Garbage
4) Cardboard
5) Solvents
6) Colored Paper
7) Trash

Burning treated wood, garbage, solvents, colored paper or trash may result in release of toxic fumes and may poison or render the catalytic combustor ineffective.

Burning coal, cardboard or loose paper can produce soot or large flakes of char or fly ash that can coat the combustor, causing smoke spillage into room and rendering combustor ineffective. (Not covered under warranty.)

ACHIEVING CATALYTIC LIGHT-OFF

The temperature in stove and gases entering combustor must be raised to between 700°F to 900°F for catalytic activity to be initiated. The temperature can be determined by the Catalyst Monitor Probe. During start up of a cold stove a medium to high firing rate must be maintained for about 20 minutes. This can be achieved by starting fire with dry kindling, paper and small split wood. Have the Bypass Damper fully open (pulled out). This ensures that the stove, catalyst and fuel are all stabilized at proper operating temperatures. Even though it is possible (and likely) to have gas temperatures reach 600°F within two to three minutes after a fire is started, if the fire is allowed to die down immediately it may go out or the combustor may stop working. Once the combustor starts working, heat generated in it by burning smoke will keep it working.

ACHIEVING CATALYTIC LIGHT-OFF WHEN REFUELING

During refueling and rekindling of a cool fire, or a fire that has burned down to charcoal phase, operate stove at a medium to high firing rate for about 10 minutes to ensure that catalyst reaches approximately 800°F.
CATALYST MONITORING

It is important to periodically monitor operation of catalytic combustor to ensure that it is functioning properly, and to determine when it needs to be replaced. A non-functioning combustor will result in a loss of heating efficiency and an increase in creosote and emissions. See Troubleshooting section for detailed instructions BEFORE attempting to remove catalyst.

This catalytic heater is equipped with means to monitor catalyst operation. Properly functioning combustors typically maintain temperatures in excess of 1000°F. If catalyst temperatures are not in excess of 500°F, refer to Catalyst Troubleshooting section of this owner’s manual.

⚠️ CAUTION AGAINST OVER-FIRING

Do not over-fire this heater.

Attempts to achieve heat output rates that exceed heater design specifications can result in permanent damage to the heater and to the catalytic combustor.

ASH REMOVAL

⚠️ CAUTION: Never remove ashes from heater with blower running. Be sure to turn room air blower off before removing ashes

Whenever ashes build up in firebox and when fire has burned down and cooled, remove excess ashes. Leave an ash bed approximately 1 inch deep on firebox bottom to help maintain a hot charcoal bed. To remove ashes the dump is located at left inner bottom. By lifting dump door, place ashes through the dump opening. The ashes fall directly into ash pan. The ash pan is located at left side under the hearth behind cover door.

NOTE: Be sure to turn room air blower off before removing ashes. Open cover door and slide ash pan out.

NOTE: Fueling and ash removal door(s) must remain closed when in operation.

Ashes should be placed in a metal container with a tight fitting lid. The closed container of ashes should be placed on a non-combustible floor or on ground, away from all combustible materials, pending final disposal. The ashes should be retained in the closed container until all cinders have thoroughly cooled.

NOTE: Be sure to turn room air blower back on when job is completed.

NOTE: The room heater is not to be connected to any air distribution duct.

CREOSOTE - FORMATION AND NEED FOR REMOVAL

When wood is burned slowly, it produces tar and other organic vapor, which combined with expelled moisture forms creosote. The creosote vapors condense in a relatively cool chimney flue of a slow-burning fire. As a result, creosote residue accumulates on flue lining. When ignited, this creosote makes an extremely hot fire.

Select an installation location that will give best airflow from front of heater to remainder of home.
How to Stack Wood

Stack wood in criss-cross pattern under a shelter to allow air flow to dry wood and to keep wood from rain. Green wood may have 50-60% moisture content. Wood seasoned outside uncovered may have 40% moisture content. Wood properly seasoned in a covered environment will have less than 20% moisture content.
SECTION II

MASONRY INSERT INSTALLATION
INSTALLATION OPTIONS

This unit (appliance) may be installed into an all masonry fireplace, built in accordance with Uniform Building Code and National Fire Protection Association (NFPA 211).

NOTE: Check with local building officials for any permits required for installation of this stove and notify your insurance company before proceeding with installation.

OPTION A. (See Below See Figure 4).
At a minimum, a starter pipe reaching from stove flue exit to base of existing code approved masonry chimney (flue-liner) and an airtight face seal.

OPTION B. (See Page 9 Figure 5).
Direct connection: In accordance with NFPA-211-9-4.5, Connection to Masonry Fireplaces. A solid fuel-burning appliance such as a stove or insert shall be permitted to use a masonry fireplace flue where the following conditions are met:
Exception: Listed fireplace accessories shall be permitted to use a masonry fireplace flue.
1. There is a connector that extends from the appliance to flue liner.
2. The cross-sectional area of flue is no more than three times the cross-sectional area of flue collar of appliance.
3. If appliance vents directly through chimney wall above smoke chamber, there shall be a noncombustible seal below the entry point of the connector.
4. The installation shall be such that the chimney system can be inspected and cleaned.
5. Means shall be provided to prevent dilution of combustible products in the chimney flue with air from the habitable space.

OPTION C. (See Page 9 Figure 6).
It may be necessary to positive connect this unit to enhance the performance, if any of the following conditions exists:
1. Poor Drawing Flue
2. Oversized Flue (17” x 7)
3. Double Flues
4. Ash Dump
5. Stone Front Fireplace/ or damaged flue liner
6. Chimney that does not exceed 12’

Check with your dealer if any of above conditions exist before installing your stove. Proper installation is critical to the performance of the Model 91.
Use Fireplace Kit PA FP91 for installation. An optional oversized fireplace kit is available for larger fireplaces. Check with dealer.

SAFETY NOTICE
If this appliance is not properly installed, a house fire may result. For your safety, follow the installation directions. Contact local building or fire officials about restrictions and installation inspection requirements in your area.

OPTION (A)

Figure 4

NOTE: New Buck Corporation grants no warranty, implied or stated, for the installation or maintenance of your appliance, and assumes no responsibility of any consequential damage.
OPTION (B)

NOTE: Follow installation instruction with Direct Connection Kit. (Kit sold separately)

OPTION (C)

NOTE: Follow installation instruction with Positive Connection Kit. (Kit sold separately)

INSTALLATION (Fireplace Insert)
Minimum Clearances to Combustible Materials (in inches)

FIGURE 5

FIGURE 6

FIGURE 7
FIREPLACE INSERT
REQUIRED FIREPLACE DIMENSIONS
Minimum fireplace dimensions:

<table>
<thead>
<tr>
<th></th>
<th>Height Min.</th>
<th>Width Min.</th>
<th>Depth Min.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Model 91 Bay</td>
<td>23 1/2&quot;</td>
<td>31 3/4&quot;</td>
<td>15 1/2&quot;</td>
</tr>
</tbody>
</table>

POSSIBLE TOOLS NEEDED FOR INSTALLATION
If you decide to install your own stove, there are several hand tools you may need to do job. If you do not already have them, they are readily available at most hardware stores.

Caulking gun
Large adjustable wrench (may not be needed)
Drop cloths or newspapers
Vacuum cleaner or whisk broom
Flashlight
1 tube of RTV silicone, Code 103 or 106, or high temperature rubber cement rated between 450°F - 600°F.
7/32" drill bit and drill
Socket/Ratchet Set
Insulation (Provided in Trim Kit package)

INSTALLATION PREPARATION

Fireplace:
1. Locate furniture and other materials away from front of fireplace to allow free access to fireplace.
2. Cover hearth and adjacent floor areas with drop cloths to protect from soiling or marring surface.
3. Remove existing fireplace damper plate.
4. Thoroughly clean the fireplace of ashes and soot.
5. Have your existing chimney inspected before inserting this unit. Some chimneys must be relined or replaced before they are safe to use.
6. Check the chimney and smoke chamber for excessive buildups of creosote or soot. Also, check for obstructions, such as bird’s nests. If chimney is excessively dirty, clean it or have someone clean it professionally BEFORE installing or using room heater.
7. If fireplace has an ash dump or outside air provision, these must be sealed off with metal or tightly packed non-combustible insulation to prevent cold air from entering fireplace chamber.

Heater:
1. Inspect unit for any obvious physical damage.
2. Check primary air draft controls to ensure that they slide freely.
3. Check operation of damper control to ensure it will open and close properly.
4. Check Manual/Automatic Switch to ensure that motor is working. *Place switch in the “MANUAL” position. (Plug in stove.) You cannot check motor in the “AUTOMATIC” position, unless a heat gun is used to heat internal thermostat.

MINIMUM CLEARANCES:
The Model 91 Bay Fireplace Insert is intended for installation in accordance with standard for chimneys, fireplaces, vents and solid-fuel burning appliances. NFPA-211 Code: NOTE-This model is not intended for installation into Zero Clearance or pre-fabricated fireplace.
1. The hearth must be of masonry construction and must extend a minimum of 24” in front of firebox opening and a minimum of 8” to either side of firebox opening.
2. Floor protector must be 3/8” minimum thickness non-combustible material or equivalent.
3. If your fireplace has wood trim above it, the wood trim must be at least 20” above top of unit and may be a maximum of 1/2” thick.
4. If your fireplace has a wood mantel, mantel or mantel supports must be located at a height of 30” above top of the stove.
POSITIONING THE HEATER

When positioning heater, the following conditions **MUST** be met! (See Figure 8.)
1. The front of damper opening must be positioned **BEHIND** back edge of lintel to ensure proper draft. (See Figure 8.)
2. The vertical plane of fireplace front must fall **BEHIND** side panels of the unit. (In other words, it is possible to have heater too far in as well as not far enough.)
3. Center the heater in fireplace opening.

MOUNTING TRIM PANELS

After unit is positioned, mark mounting position of trim panels as follows:

1. Place side trim panels flat against face of fireplace. Mark inside edge of trim panel to make a vertical reference line. (See Figure 9.)

2. Place top (long) trim panel on top of unit. The panel should be flat against outside face of fireplace, and standing vertically. Mark lower edge of trim panel with a pencil to make a reference line for mounting.

3. Slide unit out of fireplace far enough to work behind trim panel reference lines.

4. Mount side trim panels. (See Figure 9.)
   a. Position trim panel on reference line.
   b. Drill mounting holes in center of trim panel mounting brackets to allow for adjustment in and out if necessary.
   c. Mount trim panel using self-tapping screws provided.

5. Place top panel back on reference mark. Top trim panel mounting bracket is supplied with unit. Position bracket so it overlaps rear lip of top trim panel. Drill mounting holes in top of stove using holes in bracket as guide. Tighten screws.

6. Follow installation procedures in listed direct connect or positive connect kit you are using and install heater and connect kit in fireplace.
7. Slide unit back into fireplace. Check to be sure that trim panels are properly positioned and lie flat against front of fireplace. If one or more of panels is out of position, slide unit out and reset by loosening mounting screws and repositioning in slot.

8. Reinstall top trim panel by sliding rear lip of top trim panel underneath front lip of mounting bracket.

   NOTE: Mount top trim panel so that it sits in front of top of side trim panels...

9. Obtain brass trim kit provided with unit and slip over top and sides of trim panels. (Top ends of brass may need to be trimmed to fit.)

10. Ensure that starter pipe or connector is properly secure in stove flue exit, and aligned with chimney flue.

11. Mount top trim panel by drilling mounting holes in center of trim panel mounting brackets, with top end side of top panel overlapping side panel.

12. Using insulation provided, peel and stick to back of panels overlapping fireplace dimensions by 1" on each side and top. (See Figure 10.)

13. Using high heat silicone or furnace cement run heavy bead of caulk where panels meet stove. (See Figure 10.)

14. Slide unit back into fireplace. Check to be sure that trim panels (and brass) are properly positioned and lie flat against front of fireplace. If panels are out of position, slide unit out and reset by loosening mounting screws and repositioning in slot. With bar, lift stove up in front. Place insulation across front and surface of hearth or bottom of fireplace to make complete seal.

15. To check seal of panels, use candle flame and go around entire area sealed by silicone and insulation. If flame leans toward inside of fireplace, add additional insulation. This ensures an airtight seal.

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**FINAL CHECK**

1. Recheck specified clearances.

2. Remove all foreign material from firebox area.

3. Open primary air draft, shot-gun air draft and damper bypass, make sure ash drawer is sealed properly.

4. Plug power cord into a 115V AC outlet. Set switch to “Manual” and rheostat to “High” position to ensure motor operates properly.

5. Place 4 or 5 pieces of newspaper in stove. Light paper and close door. Ensure that stove draws properly through primary drafts.

6. Check for smoke leaks around door.

7. Open door (slowly) and check for smoke escaping from front of stove. Smoking usually indicates a defective or poorly positioned chimney. Some chimneys with a marginal draft can be preheated by lighting newspaper and holding it near the open damper with a poker or fire tong. Once chimney heats up, a proper draft can usually be obtained.

   NOTE: A poor drafting chimney can lead to poor heater performance. This is not a defect of the heater, but with the chimney. Poor performance due to a poor drafting chimney is NOT a warranty problem. If a thorough review of Troubleshooting Guide does not solve your problem, contact your dealer for assistance. If homeowner installed unit himself, there generally is a charge for dealer to service the stove and inspect installation.

8. The unit is painted with a specially formulated high temperature paint that cures during the first two or three firings. DO NOT BUILD A LARGE ROARING FIRE UNTIL THIS CURING IS COMPLETE OR HEATER FINISH MAY BE DAMAGED. (Paint may blister or peel off. This is not covered by warranty.) You may notice a slight smoking effect and an odor of burning paint when you build the first fires. This is normal and is not a cause for alarm. In some cases these fumes will activate a smoke alarm. Opening a window near unit will allow these fumes to escape.
SECTION III

RESIDENTIAL FREESTANDING ROOM HEATER
INSTALLATION

INSTALLATION PRECAUTION

Select an installation location that will give best airflow from front of heater to remainder of home.

Extensive field and laboratory testing has shown that catalytic stoves perform best as freestanding stoves when vented into a masonry chimney that include the following:

1. A rain cap is installed on the chimney.
2. Height of chimney is at least 15 feet high.
3. Location of chimney is on interior. (Not on an outside wall)

Satisfactory results have been reported with installations other than listed above. However, draft problems are possible if a hot chimney is not maintained.

⚠️ CAUTION: Do not connect this unit to a chimney flue serving another appliance.
Inspect unit for any obvious physical damage.
Remove any items from within firebox.
Plug power cord into a 115V AC outlet to test motor. Do not run power cord under unit or in high traffic areas.
Check primary air and control to ensure that it slides freely.

LEG INSTALLATION
Use Leg Kit # FA FS9151 for Model 91

1. Spread a dropcloth on floor behind heater. Next, tilt heater so that back is on drop cloth.
2. Obtain four the legs and attach legs to holes in bottom of unit with bolts and washers provided. (See Figure 12).
3. Reposition heater to upright position.

PEDESTAL INSTALLATION
Use Pedestal Kit # FA P4150B for Model 91

1. Spread a dropcloth on floor behind heater. Next, tilt heater so that back is on drop cloth.
2. Obtain Pedestal and place pedestal against bottom of heater. Center pedestal from left to right and from front to rear. Mark holes thru pedestal brackets onto bottom of unit. Lay the pedestal aside. Drill four 1/8” holes through marks. Replace pedestal and secure with provided screws. (See Figure 13).
3. Stand heater to upright position. Place heater in the desired location.
MINIMUM CLEARANCES

The New Buck Corporation Model 91 Bay must be installed in compliance with instructions contained in this manual.

Clearance from combustible walls and ceilings. (Using single wall chimney connector)

The minimum lateral distance between any part of room heater and combustible walls is shown in (Figures 14 and 15).

FLOOR PROTECTION

If a freestanding model is to be installed on a combustible floor, a non-combustible pad must be placed under unit to protect floor from burning material from the stove. The pad must be 50 inches wide. NOTE: The floor must extend 16" from door opening in front of stove, 8" from door opening on each side of unit and should be under the chimney connector. Floor protector must be 3/8" in minimum thickness, non-combustible material or equivalent.

NOTE: For clearance reductions using wall protectors, refer to the NFPA-211 Code.

TOOLS FOR INSTALLATION

Drop Cloth
Electric Drill with 7/32" drill bit
1/2" - 9/16" combination wrench
3/8" magnetic socket chuck adapter, 3/8" wrench (box or socket) or adjustable wrench
Socket Set
Tape Measure
Pencil
Level
Screw Driver
MINIMUM CLEARANCES

FLOOR PROTECTION

Floor protector must be 3/8" minimum thickness non-combustible material or equivalent.

How to use alternate materials and how to calculate equivalent thickness

An easy means of determining if a proposed alternate floor protector meets requirements listed in the appliance manual is to follow this procedure:

1. Convert specification to R-value:
   - R-value is given—no conversion is needed.
   - K-factor is given with a required thickness (T) in inches: R = 1/C
   - C-factor is given: R = 1/C

2. Determine the R-value of the proposed alternate floor protector.
   - Use the formula in step (1) to convert values not expressed as “R”
   - For multiple layers, add R-values of each layer to determine the overall R-value.

3. If the overall R-value of the system is greater than the R-value of the specified floor protector, the alternate is acceptable.

Example:
The specified floor protector should be 3/4” thick material with a K-factor of 0.84.
The proposed alternate is 4” brick with a C-factor of 1.25 over 1/8” mineral board with a K-factor of 0.29.

Step (a): Use formula above to convert specification to R-value. R = 1/K x T = 1/0.84 x 0.75 = 0.893

Step (b): Calculate R of proposed system. 4” brick of C=1.25, therefore Rbrick = 1/C = 1/1.25 = 0.80 1/8” mineral board of K = 0.29, therefore Rmin.bd. =1/0.29 x0.125 = 0.431

Step (c): Compare proposed system R of 1.231 to specified R of 0.893. Since proposed system R is greater than required, the system is acceptable.

Definitions:
- Thermal conductance = C = \( \frac{\text{Btu}}{\text{(hr)(ft}^2)(\text{°F})} = \frac{\text{W}}{\text{(m}^2)(\text{°K})} \)
- Thermal conductance = K = \( \frac{(\text{Btu})(\text{inch})}{\text{(hr)(ft}^2)(\text{°F})} = \frac{\text{W}}{\text{m)(°K)}} = \frac{(\text{Btu})}{\text{(hr)(tf)(°F)}} \)
- Thermal conductance = R = \( \frac{(\text{ft}^2)(\text{hr})(\text{°F}) = \frac{(\text{m}^2)(\text{°K})}{\text{Btu}} \)

Install in accordance with 24 CFR, Part 3280 (HUD).
PREPARING THE STOVE FOR INSTALLATION
1. Inspect unit for any obvious physical damage.
2. Check primary air draft controls to ensure that they operate freely.
3. Check operation of bypass damper control to ensure that it will open and close properly.
4. To attach legs, remove any items within firebox. Spread drop cloth on floor behind heater. Tilt heater so that back is on drop cloth. Attach legs to pre-drilled holes in bottom of heater. If using optional pedestal, mounting holes will need to be drilled.
5. Reposition heater to upright position.
6. Plug power cord into a 115V AC outlet. Set switch to “Manual” and rheostat to “High” position to ensure motor operates properly. You cannot check motor when switch is in the “Off” or “Automatic” position, unless a heat gun is used to heat internal thermostat.

CHIMNEY
Ceiling Exits:
The Model 91 Bay is designed for connection to: 1) Simpson Dura-Vent, 2) Security, 3) Selkirk Metal 4) Metal Fab, 5) Air Jet, listed as 2100° pipe and parts.

Follow chimney and chimney connector manufacturer’s instructions and local building codes for installation through combustible walls or ceilings. This heater can only be installed freestanding by using one of the following requirements: 1) Must use a brand of chimney pipe, as listed above, complying to the requirements for Type HT chimneys in the standard code for chimneys, Factory-Built, Residential Type and Building Heating Appliance, UL 103 or 2) A code approved masonry chimney with a flue liner.

CAUTION: Certain installation types require use of certain chimney types. Please follow these instructions exactly.

DETERMINING CHIMNEY LOCATION
A. Ceiling Exit (Using Single Wall Pipe and UL 103 HT type chimney system listed with manufacturers in this section of manual)
   1. Suspend a plumb bob from ceiling above unit so that weight is hanging in the center of flue exit. (A small weight on a string will serve as a plumb bob.) Mark ceiling where string is suspended to locate center of chimney.
   2. After locating the center of the hole, install the ceiling support box, chimney, flashing, and rain cap per the chimney manufacturer’s instructions.
   3. Connect stove to ceiling support box by using #24 ga. minimum blued or black steel chimney pipe. (DO NOT use galvanized pipe.) Each section should fit into section below or into opening on stove, for drip-free operation. Secure each section together by using at least three (3) sheet metal screws or rivets. (See Figure 16). You may secure chimney pipe to stove with Optional NBC Cast Chimney Connector.
CLOSE CLEARANCE INSTALLATIONS (in inches)
Close clearance installation is possible by using the following brands of black, double-wall chimney pipe. (See Figure 17 and Figure 18 for clearances.)

1. Simpson Dura-Vent double wall chimney connector “Type DVL” and 8" Simpson Dura-Vent 2100° HT “Type DP” chimney
2. 8" Security Type DL double wall connector and 8" Security Type “ASHT” High Temp Chimney.
3. 8" Selkirk Metal Bestos Model “DS” double wall connector-8" Selkirk Metal Bestos Model SSII type HT Chimney System.
4. 8" Metal Fab type “DW” double wall connector - 8" Metal Fab 2100° HT chimney.
5. 8" Air Jet

TOOLS FOR INSTALLATION
Drop Cloth
Electric Drill with 3/32" drill bit
5/16" combination wrench
5/16" magnetic socket chuck adapter,
5/16" wrench (box or socket) or adjustable wrench
Pencil
Level
Screw Driver

1. Mark plumb line on the wall directly behind the center of heater. (See Figure 19.)
   NOTE: When using #24 ga. min. blue or black steel pipe, maintain 18” between pipe and ceiling.
2. Place vertical portion of heater pipe and elbow in position and project a point onto plumb line level with center of elbow.
3. Measure so there will be at least 1/4" rise per foot of horizontal connector pipe, maintaining clearances to ceiling as noted in Figure 20. This will give you the center of the hole for chimney penetration.
4. After locating center of penetration, install tee-box and chimney as per chimney manufacturer’s specifications.
5. Connect chimney pipe to tee-box using #24 ga. minimum blue or black steel pipe. (DO NOT use galvanized pipe.) Each section should fit into section below or into opening on stove, for drip-free operation. Secure each section together by using at least three (3) sheet metal screws or rivets.
Wall Exit Into Masonry (Using Single Wall Pipe)

1. Before connecting Model 91Bay to a masonry chimney, determine if masonry fire-place wall pass-through connector thimble meets NFPA-211 Code and local building codes and is a minimum of 18" from ceiling. See Figure 20. If connector thimble does not meet these codes, the pass-through connector must be modified.

Connectors may pass through walls or partitions constructed of combustible material if connector is:
   (a) Either listed for wall pass-through or is routed through a device listed for wall pass-through and is installed in accordance with conditions of listing.
   (b) Selected or fabricated in accordance with conditions and clearances as stated in NFPA 211-Code. Any unexposed metal that is used as part of a wall pass-through system and is exposed to flue gases shall be constructed of stainless steel or other equivalent material that will resist corrosion, softening, or cracking from flue gases at temperatures up to 1800°F.

In addition, a connector to a masonry chimney shall extend through wall to the inner face or liner but not beyond, and shall be firmly cemented to masonry.

**EXCEPTION:** A thimble may be used to facilitate removal of chimney connector for cleaning, in which case thimble shall be permanently cemented in place with high temperature cement.

2. Once through-the-wall thimble codes are met, simply connect chimney pipe to the wall pass-through connector using #24 ga. minimum blued or black steel pipe as follows:
   (a) Maintain 1/4" rise per foot (horizontal length) from the appliance to chimney.
   (b) Each section of pipe should fit into section below or into opening on the stove for drip-free operation.
   (c) Secure each section to each other using at least three (3) sheet metal screws or rivets.

---

**FIGURE 20**

![Diagram showing wall exit into masonry]
Ceiling Exit - Close Clearance

1. Suspend a plumb bob from ceiling above unit so that weight is hanging in the center of flue exit. (A small weight on a string will serve as a plumb bob.) Mark ceiling where string is suspended to locate center of chimney hole.
2. After locating center of hole, install ceiling support box, chimney, flashing and rain cap.
3. Install Double Wall Connector and chimney system per manufacturer’s written operating instructions. See manufacturer’s list of tested pipes. See example of installation Figure 21.

CAUTION: Because of the high efficiency and low flue gas temperature, freestanding catalytic heaters connected to masonry chimneys with oversized flue liners may encounter drafting problems. A positive flue liner (optional) may be necessary to help draft. We strongly recommend using a flue liner. A poor drafting chimney may result in poor performance from Model 91. This is not a defect of the Model 91 but a defect in the chimney. This is not a warranty problem with the Model 91. Contact dealer for possible solutions for chimney.

Example: The rear clearance for the Model 91 from page 18 is 14”. (See Figure 17.) This clearance may be reduced by 50% to 9” by using either of the wall protection devices mentioned below Figure 22.

ALTERNATIVES FOR WALL PROTECTION

---

FIGURE 21

FIGURE 22
Tested and Listed Wall Protector
Clearances to combustibles may be reduced if a tested and listed wall protector is installed over a combustible surface when the following conditions exist:
1. A dead air space of 1” separates listed and tested wall protector from combustible surface.
2. The tested and listed wall protector extends form floor to ceiling with a 1” clearance for air circulation at both floor and ceiling.
3. The 1” spacers (preferably ceramic rather than metal) must be located at corners rather than behind heater or chimney connector.

Unlisted and Untested Wall Protector
Wall protectors may be constructed of masonry, 24 gauge or thicker sheet metal, or non-combustible 1/2” thick insulation board. Conditions 2 and 3 above must be observed but, the air space in condition 1 must be increased to 1 1/2”.

FINAL CHECK
1. Recheck specified clearances.
2. Remove all foreign material from firebox area.
3. Open primary air draft; shot-gun air draft, and damper bypass. Make sure ash drawer is sealed properly.
4. Plug power cord into a 115V AC outlet. Set switch to “Manual” and rheostat to “High” position to ensure motor operates properly.
5. Place 4 or 5 pieces of newspaper in stove. Light paper and close door. Ensure that stove draws properly through primary drafts.
6. Check for smoke leaks around door.
7. Open door (slowly) and check for smoke escaping from front of stove. Smoking usually indicates a defective or poorly positioned chimney. Some chimneys with a marginal draft can be preheated by lighting newspaper and holding it near open damper with a poker or fire tong. Once chimney heats up, a proper draft can usually be obtained.
NOTE: A poor drafting chimney can lead to poor heater performance. This is not a defect of heater, but with the chimney. Poor performance due to a poor drafting chimney is NOT a warranty problem.
If a thorough review of Troubleshooting Guide does not solve your problem, contact your dealer for assistance. If homeowner installed unit himself, there generally is a charge for Dealer to service stove and inspect installation.
8. The unit is painted with a specially formulated high temperature paint that cures during the first two or three firings. DO NOT BUILD A LARGE ROARING FIRE UNTIL THIS CURING IS COMPLETE OR HEATER FINISH MAY BE DAMAGED. (Paint may blister or peel off. This is not covered by warranty.) You may notice a slight smoking effect and an odor of burning paint when you build the first fires. This is normal and is not a cause for alarm. In some cases these fumes will activate a smoke alarm. Opening a window near unit will allow these fumes to escape.
SECTION IV

WOOD HEATER SAFETY

Certain safety hazards are inherent in any wood heater installation. You should be aware of these so that a safe and proper installation can be made.

1. **FAULTY CHIMNEY:** An older masonry chimney should be thoroughly checked to be sure there are no holes or weak spots which could allow sparks or hot gases to escape. If any of these are present, a positive liner should be installed before heater is installed.

2. **HEAT CONDUCTION:** Placing combustible materials too close to a heater or chimney can be a fire hazard.

By keeping these particular hazards in mind as you install and use your room heater you can ensure a safe, reliable installation.

**NOTE:** Correctly place monitors in those areas that are expected to produce CO. Consult with your local fire safety officials to learn more.

The connector and/or chimney should be inspected at least once a month during heating season to determine if a creosote buildup has occurred. Any buildup of soot should be removed to prevent risk of a chimney fire. To remove chimney or chimney connector, remove screws and/or fasteners. Remove pipe and clean with a steel wire brush. Replace chimney or chimney connector and replace screws and/or fasteners.

⚠️ **CAUTION:** NEVER use gasoline, gasoline-type lantern fuel, kerosene, charcoal lighter fluid or similar liquids to start or “freshen up” a fire in the heater. Keep all such liquids well away from the stove when it is in use. All fluids of this type give off volatile fumes and can and WILL EXPLODE!! Don’t take a chance with the safety of your home and family.

**WARNING:** Hot while in operation. Keep children, clothing and furniture away from stove. Contact may cause skin burns.

**HELPFUL HINTS**

**CURING THE PAINT ON YOUR HEATER:** During the first several firings, burn small fires to cure paint and to prevent damage to the finish. It is a good idea to flip the toggle switch to “Manual” position during these first firings so the blower will run continuously. This will allow paint to cure at a slower rate and creates a better overall finish.

⚠️ **CAUTION:** Never remove ashes from your heater with the blower running.

**TIPS ON FIRE BURNING**

**GREEN WOOD vs. NATURAL SEASONED HARD WOOD**- Green wood has a high moisture content and therefore requires a hotter ignition temperature. Seasoned wood- cut at least one year before use allows for a quicker, prolonged burn and more complete combustion.

**SPLIT WOOD vs. ROUND WOOD**- Split wood burns easier and more rapidly, whether it’s seasoned or green. If used after starting a fire, it should be packed tightly to achieve a longer burn.

Round wood burns longer, but requires more effort to start. Inserting a round piece over a bed of red coals with damper and drafts open will help it catch fire. Round wood should be used to accomplish an all-night burn.
SECTION V

OPERATION

This section of the manual is to help you get maximum efficiency and maximum smoke (particulate) reduction from your Model 91 heater. If you should experience any difficulty or have questions concerning your heater, contact your Model 91 dealer for assistance.

1. “To maximize the efficiency of your wood stove make sure it is sized properly for the space you plan to heat. An oversized stove will burn and be forced to burn at a lower and dirtier burn rate. Consult with your dealer for sizing your stove correctly.

2. Use dry, seasoned wood only. Using wet wood will greatly reduce your efficiency.

3. Consult with your installer/dealer to correctly place the stove in your home. An incorrectly placed stove can greatly reduce efficiency. Maximizing the efficiency of your stove will heat your house quickly, burn cleaner and use less wood.

   Use dried split wood (6-12 months) and placed from front to back position in heater. (See Page 7 Bottom Picture).

"This wood heater has a manufacturer-set minimum low burn rate that must not be altered. It is against federal regulations to alter this setting or otherwise operate this wood heater in a manner inconsistent with operating instruction in this manual."

NOTE: "Following all suggested operating and maintenance procedures will help minimize visual emissions.

GUIDE TO THE DIFFERENT BURNING QUALITIES OF WOOD

<table>
<thead>
<tr>
<th>Type of Wood</th>
<th>Ease of Starting</th>
<th>Coaling Qualities</th>
<th>Amount of Sparks</th>
</tr>
</thead>
<tbody>
<tr>
<td>Apple</td>
<td>Poor</td>
<td>Excellent</td>
<td>Few</td>
</tr>
<tr>
<td>Ash</td>
<td>Fair</td>
<td>Good</td>
<td>Few</td>
</tr>
<tr>
<td>Beech</td>
<td>Poor</td>
<td>Good</td>
<td>Few</td>
</tr>
<tr>
<td>Birch</td>
<td>Good</td>
<td>Excellent</td>
<td>Few</td>
</tr>
<tr>
<td>Cherry</td>
<td>Poor</td>
<td>Excellent</td>
<td>Few</td>
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<tr>
<td>Cedar</td>
<td>Excellent</td>
<td>Poor</td>
<td>Many</td>
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<tr>
<td>Elm</td>
<td>Fair</td>
<td>Good</td>
<td>Very Few</td>
</tr>
<tr>
<td>Hemlock</td>
<td>Good</td>
<td>Low</td>
<td>Many</td>
</tr>
<tr>
<td>Hickory</td>
<td>Fair</td>
<td>Excellent</td>
<td>Moderate</td>
</tr>
<tr>
<td>Locust</td>
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<td>Very Few</td>
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<td>Excellent</td>
<td>Few</td>
</tr>
<tr>
<td>Oak</td>
<td>Poor</td>
<td>Excellent</td>
<td>Few</td>
</tr>
<tr>
<td>Pine</td>
<td>Excellent</td>
<td>Poor</td>
<td>Moderate</td>
</tr>
</tbody>
</table>

The National Audubon Society recently charted the heat produced by a wood fire. They noted that heat produced by a wood fire varies greatly with kind of wood burned. Beech is considered best wood for a fire. A cord of well-seasoned Beech will produce as much heat as 169 gallons of fuel oil; Sugar Maple and Red Oak produce as much heat as 166 gallons of fuel oil; followed by White Ash 154; American Elm 130; White Birch 124; and White Pine 94.
BUILDING A FIRE:

1. Place “Manual/Off/Automatic” switch in “Automatic” (bottom) position for thermostat control operation. Turn rheostat knob clockwise (it will click from “Off” position to “On”) so you can vary the speed of motor.
2. Open door.
3. While looking inside firebox, operate damper bypass plate in and out observing movement. This should operate freely and close completely. Open damper bypass. (Pull Out)
4. Open air controls on each side of stove (pull out).

The Model 91 Bay is not designed for use with grates and irons or other methods of supporting the fuel.

**NOTE: Do not use grate or elevate fire. Build wood fire directly on inner bottom of fire box.**

Do NOT BUILD A LARGE ROARING FIRE! **Initially**, build 2-3 small fires in order to cure the paint on your stove.

5. Load heater with 2 or 3 pieces of (naturally seasoned hard wood), 2”-3” in diameter placing it on floor of firebox from front to rear. See Page 22
6. Place kindling on top of dried hard wood.
7. Twist 4 or 5 pieces of non-colored newspaper in a roll and place on top of dry kindling.
8. Light newspaper, leave the door open around 2” inches for 1 1/2 to 2 1/2 minutes: Don’t leave fire unattended with the door open! Shut the door.
9. After 3 to 4 minutes, close the by-pass damper completely (PUSH IN).
10. After embers and a coal bed have been established, load heater with natural seasoned hard wood, placing it from front to rear.
11. Remember on NEW STOVE-DO NOT FILL firebox during your first 2 to 3 fires! Build 2-3 small fires in order to cure the paint on your stove

**NOTE: THE FUELING DOOR MUST REMAIN CLOSED DURING OPERATION.**

**NOTE: Your stove is equipped with a automatic thermostat. When the stove gets hot enough, the thermostat will activate the room air blower. Set fan speed according to desired heat output.**

**NOTE: When refueling or removing ashes turn “OFF” room air blower. Be sure to turn room air blower back on when finished.**

**NOTE: Do not run power cord underneath heater, or in walk way or heavy traffic areas.**

**BURN RATES:**

A. **Low Burn Rate:** Set air controls (both) all the way closed. Set rheostat for fan control between low to medium speed. This burn rate is most desired and most efficient, but can only be achieved after a fire has been established and burning on its own controlled air. Close the bypass damper (push in).

B. **Medium Burn Rate:** Partially close air controls (leave open about 1/8”). Close bypass damper (push in). Set the rheostat for fan control halfway between low and high.

C. **High Burn Rate:** Set air controls wide open. Have damper closed. Set rheostat for fan control all way on high.

D. **Wood Loading:** During refueling, open (pull out) bypass damper to allow smoke in the firebox to escape - wait a few seconds. Open fuel door, if there happens to be any raw pieces left over place them in the rear East/West direction. Slowly add wood North/South direction, front to back. The door should be open less than one minute, close door and bypass damper. Open primary air control wide open for 5-10 minutes to charge wood, making sure the stove is burning clean and the catalyst is above 900˚ Fahrenheit before shutting down the burn setting.

- After most of wood has burned and if you are not planning on reloading immediately, it may be necessary to open damper bypass, then door, and rake wood and coals into a pile near front center of firebox. (Be certain wood chunks are pulled out of rear corners.) Close door and damper bypass. This step will assure continued combustion and thorough burning of wood.

You will have to experiment with fire rate until you find the particular setting for heating your home. Chimney drafts, tightness of house, doors, windows, insulation in house and atmospheric conditions all influence which setting you must have, so it may take several firings to learn setting necessary for your installation. Heating capacity is based on BTU output and conditions listed above. These conditions will affect heating capability of your heater.

Although catalytic stoves decrease ash residue, routine removal of excess ash is still necessary.
PREVENTIVE MAINTENANCE / PARTS REPLACEMENT
THE CATALYSTS

Waring: This product can expose you to chemicals including aluminosilicate. Which is knoen to the stat of California to cause Cancer. For more information, go to www.P65Warning.ca.gov

The catalysts in your stove are designed for many years of use. If after several years of use, the efficiency of stove decreases or if a notable amount of smoke is observed, catalysts may need to be replaced. See Catalyst Warranty prior to replacement. The following points are some general guidelines from catalyst manufacturer.

1. Do not “hot fire” stove. For many years retailers and installers have advised customers to build an extra hot fire to burn creosote deposits in fire system. This advice may be acceptable for non-cat stoves, but can be death to a catalyst. Why? Because the catalyst is reducing the particulate, or creosote buildup, therefore need to “hot fire” is eliminated. Proper chimney cleaning procedure should be followed.

2. Direct Flame contact is death to a catalyst. A catalyst burns by-products in the smoke. The gases such as CO, HC, and O\textsuperscript{2} ignite with each other in a chemical reaction in presence of the catalyst (while passing through the honeycomb configuration). Direct flame inhibits this reaction by changing chemical make-up of catalyst breaking down substrate or ceramic. This problem is called flame impingement. Today’s modern stoves are designed so that flame impingement is unlikely. However, a strong, fast draft can pull flame into catalyst. Or, a hot fire, with all air controls and/or the ash door open can literally torch the catalyst. The remedy for hot fire related flame is to advise customers not to “hot fire” the stove. The customer will enjoy their catalysts longer and with better performance if these guidelines are followed. Fly ash problems also can be reduced by controlling draft.

3. The “Glow” Misconception: A catalyst can glow during certain stages of combustion. The determination that a catalyst is not working simply because it does not glow is inaccurate. During low burn cycle, when catalyst is doing the bulk of its work, it usually does not glow. Also, extremely dry wood (oak, ash, etc.) can burn clean enough not to produce a glow in converter. In most new stoves, you cannot see catalyst.

4. Light Off Temperature: CO conversion in the Applied Ceramics catalyst begins at a very low temperature. Usually, a normal start up to produce a coal bed will produce more than sufficient temperatures to begin catalytic combustion.

5. The catalyst is not consumed or “used up”. The nature of a catalytic reaction is defined as follows, by the American Heritage Dictionary, Second College Edition: catalyst “1. Chem. A substance, usually present in small amounts relative to reactants, that modifies and especially increases rate of a chemical reaction without being consumed in process.” This means your catalyst is always there. This also means that gases that would normally go out flue system and pollute the environment are being burned to create more heat from less wood.

6. Why does a catalyst stop working? Most catalyst that are returned are either destroyed by flame impingement, broken due to accidents or mishandling or have nothing wrong with them but fly ash build-up. A catalyst can be “saturated” by-products of wood burning such as potassium. This is chemical saturation. The prohibitive chemical will fill in the chemical “holes” that gases normally use for reaction. This process of saturation can be slowed by regular maintenance of catalyst. Saturation can take several years since there are units in use for over five years. Burning garbage, painted woods or large amounts of colored paper can poison your unit. Poisoning, however, is very difficult to do. Burning colored paper causes more of a fly ash problem than a risk of poisoning. NEVER BURN RUBBER OR PLASTIC.

7. Burn only dried natural seasoned hard wood. Wood should be dried for at least 12 months prior to burning. The wood should be FREE of any moisture such as RAIN or SNOW. Wet wood creates water vapor which can drop the temperature of catalyst. The results can be plugging, clogging and thermal shock to catalyst. When a catalyst has ceased to be effective, you will notice increased fuel usage and your chimney sweep will notice increased creosote in your system. Before you replace unit, review this section. If you find that your catalyst should be replaced, follow instructions for warranty replacement that were provided when your unit was purchased.

8. Cleaning catalyst with plain water can reduce build-up of catalyst-retarding chemicals. Nothing but a soft brush, low pressure air or plain water should be used to clean a catalyst. The ceramic unit is fragile in comparison to rest of the stove, so it should be handled with care. A soak in warm or hot (not boiling) water for 20 minutes is ideal. Then, allow unit to cool at room temperature and rinse under medium pressure under a faucet. Allow unit to thoroughly dry before reinstalling it or you will damage it. Finally, reinstall unit. A cleaning once every year is sufficient for most users. Clean it when you have your flue system cleaned.
CATALYST REPLACEMENT (Off-Season Replacement Recommended)

1. Spread a drop cloth in front of stove.
2. Open door and clean out any ash.
3. You will have to remove lower stainless steel heat shield. Remove the four cotter pins holding shield in place. Lay shield aside.
4. Using penetrating oil, generously lubricate eight (8) bolt threads holding catalyst housing in place. Allow oil to penetrate.
5. (A). Using a 9/16" wrench or 9/16" socket, loosen eight (8) nuts and remove catalyst housing (drop down) and place in a suitable work area. (B). Nuts holding catalyst are brass. If they strip you will have to order them from dealer. NOTE: DUE NOT REPLACE WITH METAL NUTS.
6. Using needle nose pliers, grasp front edge of stainless steel “cans” which houses catalytic element and pull upward. Reposition pliers to another position and pull upward. Repeat procedure until catalyst can be removed from housing.
7. Using a small putty knife or scraper, remove any gasket that may have adhered to catalyst housing.
8. Now, obtain new catalysts #PO910115C and wrap stainless steel “can” with interam gasket and tape ends together using scotch tape or masking tape. IMPORTANT: BEFORE STARTING TO REPLACE CATALYST, contact your dealer and order INTERAM gasket and CATALYST HOUSING Gasket. Gaskets not covered under warranty. It may take your dealer several days to receive the gaskets.
9. Insert new catalysts into catalytic housing and push down until they are seated on the top of stainless steel wire mesh supports.
10. Reinstall catalyst housing into stove and secure in place with brass nuts.
11. Reinstall lower heat shield with cotter pins.
12. The stove is now ready for use.
MAINTENANCE

MOTOR ASSEMBLY REPLACEMENT

(Motor, Thermostat, Rheostat, Wiring Harness)

1. Unplug heater from 115V AC outlet.

2. To replace motor you must first take bottom cover door off. Do this by removing two screws holding it in place. See Figure 27.

3. Next, you will find a wire screen protecting you from electrical components of this unit. See Figure 28. By looking to right of ash pan, you will find screen cover. There are two screws on left side of screen that hold wire screen in place. Remove two screws holding wire screen and motor assembly to vertical bar. See Figure 28.

4. NOTE: It will be easier to remove motor if you remove wire screen out of the way. Take the control knob and nut from the rheostat that is hooked to the wire screen. Mark and unplug wires from rheostat. Mark and unplug wires from switch. Lay wire screen aside. See Figure 28.

5. To remove motor, mark and unhook wire servicing motor. NOTE: You may remove thermostat to make it easier to work in area. Gently slide motor out and while pulling it out move the back of the motor facing you from right to left in a clockwise motion. See Figure 28.

6. Place new motor over old motor and locate motor bracket in the same location as was on the old motor and mark holes on new motor. Remove motor bracket from old motor, line up with marks on new motor and secure bracket to new motor with screws from original motor assembly.

7. To replace motor, turn motor so that 4”x4” air discharge opening is pointing toward back of stove. The flat part of motor housing is turned up. With the air discharge opening pointing in the 2 o’clock position, start in toward unit. Rotating the back of motor counterclockwise. The air discharge opening of motor housing fits in a cavity in back of unit, that will direct air flow to proper location. Make sure air discharge opening is located firmly in opening. If thermostat was removed, replace thermostat in bracket.

8. Hook up wiring to all components, if you have replaced or unhooked them to rewire motor, rheostat or switch. If you need to see wiring diagram See Page 28, Figure 30. If rheostat was removed, replace rheostat on to screen housing with the nut and replace control knob, reconnect wires to switch.

9. Replace motor and wire cage. Hold motor with bracket and wire cage over holes in vertical bar. Fasten motor bracket and wire cage to bar at same time to vertical bar to right of ash pan. Replace bottom cover door.

10. To replace the thermostat and to remove wire screen, follow steps 1 through 3. Gently push the thermostat up and out of thermostat bracket and replace with new thermostat. Follow step 8 and 9 to reinstall wire screen. See Figure 29.

11. Plug heater back into a 115V AC outlet.
MAINTENANCE

BRICK LAYOUT

TOP VIEW

SIDE VIEW
MAINTENANCE

DOOR GASKET REPLACEMENT (COLD HEATER)

1. To replace deteriorated gaskets, following steps must be taken to ensure proper installation of gaskets.
2. Using pliers, remove any worn and deteriorated gaskets.
3. Obtain proper gaskets and silicone glue from your local dealer.
4. Using a scraper, wire brush and sandpaper or steel wool, clean glue and gasket residue from door frame.
5. Measure and cut gaskets to length. Care should be taken not to stretch gaskets. What you want is a full and loose gasket weave after attachment to framing.
6. Obtain silicone glue and run a 3/16” bead inside door frame.
7. Obtain gasket(s) and place in gasket channel areas starting at lower right corner, See Below. Use a technique which assures that gasket is applied in a loose like manner. DO NOT STRETCH GASKETS.
8. After gasket(s) are applied to glue, use your finger and go over all gasket gently pressing gasket to the channel. Use same pressure against gasket so that final result is an evenly applied gasket.
9. Leave door open and allow at least two (2) hours for glue to dry.
10. Once gaskets are checked, heater is ready for use.
11. This should be done annually. Allowing gaskets to deteriorate can cause over-firing and shorten burn time.
MAINTENANCE

CHECK CHIMNEY
A. Chimney should be inspected twice a year.
B. The chimney should be cleaned as necessary to remove creosote, soot, leaves, birds’ nests, etc.

NOTE: A chimney cap should be installed to prevent moisture from entering chimney, to prevent sparks and burning materials from escaping chimney and to keep birds and foreign materials from entering.

NOTE: Some areas may require an approved spark arrestor.

CLEANING THE HEATER
A. The heater should not be cleaned with any type of detergent as most all detergents have an oil base and cannot be painted over.
B. The heater should be lightly sanded with fine sandpaper or steel wool, then repainted or touched up with high temperature paint.
C. If the heater is located in a moist or damp location, check thoroughly for signs of condensation during times when heater is not in use.
D. When heating season is over, heater should be cleaned out completely with a wire brush or cloth to help eliminate ash and burned wood smell.

CARE OF GLASS DOOR
The glass door on your heater permits you to enjoy the beauty of the fire while retaining efficiency of your heater. Although brand of glass used in heater door has well established and recognized heat resistant and strength characteristics, it can be broken through improper care. To achieve maximum utility and safety of your glass door, we advise that you observe following use and safety tips:

1. Inspect glass regularly for cracks or breaks. If you detect a crack or break extinguish fire immediately and return door to your dealer for glass replacement before further use.
2. Do not slam heater door or otherwise impact glass. When closing door, make sure that no logs or other objects protrude to impact against glass.
3. Do not clean glass with materials which may scratch it (such as steel wool) or otherwise damage glass. Scratches on the glass can develop into cracks or breaks.

The glass can be cleaned with a commercial oven cleaner, providing it does not contain abrasives. A build-up on glass that has been there for a considerable length of time can be burned off with a propane torch or straight razor blade. Use protective gloves when using razor.
## REPLACEMENT PARTS FOR MODEL 91

<table>
<thead>
<tr>
<th>Description</th>
<th>Quantity</th>
<th>Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Door Handle Assembly</td>
<td>1</td>
<td>PA 910096</td>
</tr>
<tr>
<td>2. Door Latch</td>
<td>1</td>
<td>PC 910098</td>
</tr>
<tr>
<td>3. Door Handle Washer</td>
<td>1</td>
<td>PH316916FW</td>
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<tr>
<td>4. Front Door Bushing</td>
<td>1</td>
<td>PO 910102</td>
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<td>5. Door Handle Bushing Washer</td>
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<td>6. Door Black</td>
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<td>PA 912651G</td>
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<td>7. Door Pewter</td>
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<td>PA 912651P</td>
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<td>8. Carling Fan Auto/Man Switch</td>
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<td>9. Thermostat 110° Disc</td>
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<td>10. Power Cord</td>
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<tr>
<td>13. Rheostat</td>
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<td>PE BC204</td>
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<tr>
<td>14. Rheostat Knob</td>
<td>1</td>
<td>PE BC204A</td>
</tr>
<tr>
<td>15. Glass</td>
<td>1</td>
<td>PG 265191GL</td>
</tr>
<tr>
<td>16. Glass (Bay Side)</td>
<td>2</td>
<td>PG 27BSGL</td>
</tr>
<tr>
<td>17. Bay Glass Overlay Black</td>
<td>2</td>
<td>PO 910454</td>
</tr>
<tr>
<td>18. Bay Glass Overlay Gold</td>
<td>2</td>
<td>PO 910454G</td>
</tr>
<tr>
<td>19. Bay Glass Overlay Pewter</td>
<td>2</td>
<td>PO 910454P</td>
</tr>
<tr>
<td>20. Glass Clip</td>
<td>1</td>
<td>PO 912651</td>
</tr>
<tr>
<td>21. Glass Clip Screws</td>
<td>1</td>
<td>PH 103238HWHS</td>
</tr>
<tr>
<td>22. Large Spring Handle For Door</td>
<td>1</td>
<td>PO 100150B</td>
</tr>
<tr>
<td>23. Small Spring Handle For Damper</td>
<td>1</td>
<td>POBC290B</td>
</tr>
<tr>
<td>24. Shot Gun Air Rod</td>
<td>1</td>
<td>MF 910088</td>
</tr>
<tr>
<td>26. Primary Air Rod</td>
<td>1</td>
<td>MF 910092</td>
</tr>
<tr>
<td>27. Bottom Cover Door</td>
<td>1</td>
<td>MA91COVDOOR</td>
</tr>
<tr>
<td>28. Catalyst Housing</td>
<td>1</td>
<td>PCH91</td>
</tr>
<tr>
<td>29. Catalyst Housing Gasket Intergram 1/16”</td>
<td>1</td>
<td>PO910500</td>
</tr>
<tr>
<td>30. Damper Rod</td>
<td>1</td>
<td>PO910012</td>
</tr>
<tr>
<td>31. Lower Heat Shield</td>
<td>1</td>
<td>PS910011</td>
</tr>
<tr>
<td>32. Catalyst Mixing Wire</td>
<td>1</td>
<td>PS910015</td>
</tr>
<tr>
<td>33. Motor Guard Screen</td>
<td>1</td>
<td>PS 910105</td>
</tr>
<tr>
<td>34. 1” X 1” X 1/8” Thick Magnet</td>
<td>2</td>
<td>PODM841</td>
</tr>
<tr>
<td>35. Fire Brick</td>
<td>16</td>
<td>PR900050</td>
</tr>
</tbody>
</table>
Opneation of any wood heater can create problems. While use of a catalytic-combustor equipped stove will substantially lessen some of these problems—such as creosote formation—other traditional wood heater problems may remain.

The following guidelines apply to operation of all wood heaters, with problems related to catalytic heater addressed where appropriate.

**HEATER RELATED PROBLEMS**

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2. Improperly sealed trim kit or direct connect kit</td>
<td>2. Check trim kit gasket or direct connect kit seal to fireplace and gasket as necessary to seal unit. Gasket under stove if needed. Check seal or direct connect and correct</td>
</tr>
<tr>
<td></td>
<td>3. Manual damper in chimney is closed</td>
<td>3. Open manual damper or remove damper</td>
</tr>
<tr>
<td></td>
<td>4. Closing bypass or exhaust damper too soon</td>
<td>4. Follow New Buck instructions for proper firing procedures</td>
</tr>
<tr>
<td></td>
<td>5. Poor chimney draft</td>
<td>5. Flue may need extension. Oversized flue may need direct connect or positive liner.</td>
</tr>
<tr>
<td></td>
<td>6. Combustor is plugged</td>
<td>6. See section in “Combustor Related Problems”</td>
</tr>
<tr>
<td>7. Wet or unseasoned wood being burned</td>
<td>7. Burn dry, natural seasoned hard wood</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>2. High Fuel Consumption</td>
<td>1. Inexperience in catalytic operation</td>
<td>1. Operate stove with desired heat output in mind. Do not be overly concerned with maintaining light-off temperatures</td>
</tr>
<tr>
<td></td>
<td>2. Improper regulation of draft or inlet air</td>
<td>2. Close inlet air control as much as possible to maintain desired heat output. Check gaskets, reinstall fiberglass gasketing around doors and glass as necessary</td>
</tr>
<tr>
<td></td>
<td>3. Air leaking around door frame and/or glass</td>
<td>3. Check door gasket. Check adjustment of door latch.</td>
</tr>
<tr>
<td>3. Backpuffing</td>
<td>1. Gusts of wind / windy day</td>
<td>1. If flue cap not on chimney, install one.</td>
</tr>
<tr>
<td></td>
<td>2. Hot combustor. (Above 1400°F)</td>
<td>2. Increase the amount of combustion air slowly</td>
</tr>
<tr>
<td>4. Smoke Rollout when Heater Door is Opened</td>
<td>1. Bypass damper is closed</td>
<td>1. Open bypass damper</td>
</tr>
<tr>
<td></td>
<td>2. Opened door too soon after opening bypass damper</td>
<td>2. Open bypass damper – wait 15-30 seconds before slowly opening door</td>
</tr>
<tr>
<td></td>
<td>3. Wind gusts blowing</td>
<td>3. Install flue cap</td>
</tr>
<tr>
<td>5. Low Catalytic Temperature</td>
<td>1. Bypass is open</td>
<td>1. Once light-off temperatures have been reached and unit is stabilized, close bypass</td>
</tr>
<tr>
<td></td>
<td>2. Light-off not obtained</td>
<td>2. Follow manufacturer’s operating instructions</td>
</tr>
<tr>
<td></td>
<td>3. Fuel charge is spend</td>
<td>3. Refuel as necessary for combustor operation</td>
</tr>
<tr>
<td></td>
<td>4. Combustor coated with fly ash or soot</td>
<td>4. See Section VII “Preventive Maintenance”</td>
</tr>
<tr>
<td></td>
<td>5. Heater damper down too much</td>
<td>5. Ensure that proper air mixture and draft are available for wood to burn properly</td>
</tr>
</tbody>
</table>

**COMBUSTOR-RELATED PROBLEMS**

| 1. Plugging | 1. Burning materials that produce a lot of char and fly ash | 1. Do not burn materials such as garbage, gift wrap or cardboard |
| | 2. Burning wet, pitchy wood or burning large loads of small-diameter wood with the combustor in the operating position without light-off taking place | 2. Burn dry, natural seasoned hard wood. Don’t place the combustor in the operating position until high temperatures are high enough to initiate light-off |

| 2. Catalyst Peeling | 1. Extreme temperatures at combustor surface can cause the catalyst to peel. Over-firing and flame impingement are primary causes | 1. If severe, remove and replace catalysts. See “Catalyst Replacement” Section VI. Avoid extreme temperatures |
| | | |


**COLORED-GLASS PROBLEMS**

| 1. Glass Darkens | 1. Buildup Creosote on Glass | 1. Cleaning Glass. The glass inside will become colored during use from creosote buildup. The best way to clean glass, COLD STOVE, is to let creosote buildup harden. Then use razor blade to scarp of buildup of creosote. Wash glass using soapy water or glass cleaner. |
NEW BUCK CORPORATION (NBC)
“LIMITED WARRANTY” FOR NBC RELATED PRODUCTS

PLEASE READ THIS WARRANTY CAREFULLY

PRODUCTS COVERED
This warranty covers heating unit so long as it is owned by original purchaser, including optional and standard accessories purchased at same time, subject to terms, limitations and conditions herein set out.

PRODUCTS NOT COVERED
This warranty does not cover the following:
Glass, Refractory Material, Firebrick, Gaskets or Catalyst.
Catalyst is warranted by Applied Ceramic Inc. 5555 Pleasantdale Road Doraville, Ga. 30340 (770)448-6888
This warranty will not cover any damage and/or failure caused by abuse or improper installation of products covered.

WARRANTY TIME PERIODS

(A) Period I
For one (1) year from date of purchase, NBC will replace or repair, at its option, any part defective in materials or workmanship. The costs of parts only are included. The customer pays any labor or transportation charges required.

Thereafter
(B) Period II
For period after the first (5) year from the date of purchase and extending for five (5) years as long as related product is owned by original purchaser, NBC will repair or replace at its option, any part defective in materials or workmanship, with exception of: electrical motors, wiring, switches, components, optional and standard accessories and all parts not permanently attached to heating unit. Parts not permanently attached to heating unit are defined as those items designed to be removed from unit, including those removable with common hand tools. The cost of parts only are included. The customer pays any labor or transportation charges required.

PROCEDURE
Should you feel that your heater is defective, you should contact any NBC dealer for name of your nearest authorized heater service representative, who will instruct you on proper procedure, depending on which Warranty Time Period (Period I or Period II) applies.

If for any reason you are dissatisfied with the suggested procedures, you may contact us in writing at:
NEW BUCK CORPORATION
Customer Service Department
P. O. Box 69
Spruce Pine, NC 28777

CONDITIONS AND EXCLUSIONS

(A) Replacement of parts may be in form of new or fully reconditioned parts, at NBC’s option.

(B) There are no other warranties express or implied including warranties of Merchantability, Fitness for Purpose or Otherwise except those warranties expressly stated herein.

(C) New Buck Corporation is not liable for indirect, incidental or consequential damages in connection with the use of the product including any cost or expense or providing substitute equipment or service during periods of malfunction or non-use. Some states do not allow exclusion of incidental or consequential damages, so the above exclusion may not apply to you.

(D) All warranty repairs under this warranty must be performed by an authorized Buck Stove service representative. Repairs or attempted repairs by anyone other than an authorized service representative are not covered under this warranty. In addition, these unauthorized repairs may result in additional malfunctions, correction of which is not covered by warranty.

OTHER RIGHTS
This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

OWNER REGISTRATION CARD
The attached Owner Registration Card must be completed in its entirety and mailed within 30 days from date of purchase or from date of installation, if installed by a factory certified installer, to New Buck Corporation, in order for warranty coverage to begin.

PLEASE NOTE: The Owner Registration Card must contain the Authorized Dealer Code Number and the Certified Installer’s number (if applicable) for warranty coverage to begin.
To be completed by selling distributor/dealer/customer:

OWNER REGISTRATION CARD

Name
__________________________

(Last)  (First)

Address __________________________________________

City __________________________  State ________________  Zip_____________

CUSTOMER EMAIL: ______________________________________________________

Model 91 Bay _________ Insert: Residential __________
Model 91 Bay _________ Freestanding: Residential __________

Serial No. ________________________

Date of Installation:  Day _________  Month ________________  Year _____________

Installer’s Name _______________________________  Certification No. ______________________

Dealer Name ________________________________________________________________________

City __________________________  State ________________

Dealer No. ________________________________

Distributor Name ______________________________________________________________________

Distributor No. ____________________

Is appliance customer self-installed?  Yes ________  No _______

Has appliance been completely checked out?  Yes ________  No _______

Has customer been given appliance and operation orientation?  Yes ________  No _______

   a) Damper/Door Vents
   b) Door-Handle/Removing
   c) Thermostat-Normal Operation
   d) Hot Surface Area
   e) Speed Control (Rheostat)
   f) Switch—Manual/Off/Auto
   g) Paint Curing
   h) Chimney Safety
   i) Rain Cap
   j) Wood Preparation
   k) Installation
   l) Instructions & Clearances - Self-Installation

Has customer been given WARRANTY REVIEW?  Yes ________  No _______

CUSTOMER SIGNATURE ______________________________________________________

Mail to:

NEW BUCK CORPORATION
P.O. Box 69
200 Ethan Allen Dr.
Spruce Pine, NC  28777
Email: info@buckstove.com