

## The Hearthwarmer-II Operating Instructions

### 1. Fire

Set logs and/or kindling on The Hearthwarmer-II and light as normal. Due to oils used in the manufacturing process, there will be some smoke and odor produced on the initial fire. This is normal and will dissipate with use. Placing a moist towel over the outlet grille (left side of the front grille) will help diffuse any smoke that may come into the room.

### 2. Blower

The blower is thermostatically controlled and will turn itself on as the heat exchanger warms up. The blower speed can be regulated using the rheostat knob located on the right side of the front grille. **BLOWER MUST be running whenever the appliance is burning. Failure to run the blower during operation will void the warranty.** Air flow and humming noises are normal during blower operation. As the fire dies down and heat exchanger cools, the blower will automatically shut itself off.

### 3. Ash Removal

When the fire has cooled down, periodic ash removal from the firebox is necessary to maintain optimum use and effectiveness.

**NOTE: NEVER attempt to remove ashes unless there is no fire present and embers are completely cool!**

### 4. Bar Grate

The bar grate serves a dual purpose as a log holder and providing protection to the heat exchanger tubes. The bar grate will need to be replaced over a period of time, depending on rate of individual usage. Bar grate replacement is critical for the protection of the heat exchanger tubes. **The bar grate should never touch the heat exchanger tubes.** When the grate bar deteriorates to the point it is nearly touching the heat exchanger tubes, the bar grate must be replaced. Failure to do so will damage the heat exchanger tubes and void the warranty.

### 5. Glass Doors and Efficiency

For maximum heating efficiency, close the fireplace glass doors after the fires have ended. Avoid building too large a fire as the heat may cause discoloration to your glass doors and may damage the heat tubing (voiding the warranty).

## Warranty

From the date of purchase, The Hearthwarmer-II has a full warranty of:

- 1 - Year Warranty on all the electrical components
- 3 - Year Warranty on the steel tubing
- Bar grate is not covered.

The unit must be installed and operated in accordance with the manufacturer's instructions or the warranty will be voided. Damage due to shipping, mis-use or abuse is not covered. Damage due to failure to run the blower during operation will void the warranty.

The shipping cost to return the unit is not covered.



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## Warranty Registration

Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Phone #: \_\_\_\_\_

Where Purchased: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Date Purchased: \_\_\_\_\_ Model #: HW-II Serial #: \_\_\_\_\_

Please mail this form to: Big Woods Hearth Products, Inc.  
ATTN: Warranty Service  
14450 West Burnsville Parkway  
Burnsville, MN 55306

